| I  |   | 1                          |  |
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|    |   |                            |  |
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| 7  | Attorneys for Complainant   |                            |  |
| 8  | BEFORE THE  |                            |  |
| 9  | DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION               |                            |  |
| 10 | STATE OF CALIFORNIA   |                            |  |
| 11 |   |                            |  |
| 12 |   |                            |  |
| 13 | In the Matter of the Accusation Against:  | Case No. 1006428           |  |
| 14 | TRAINING INSTITUTE FOR  |                            |  |
| 15 | ADDICTION COUNSELORS 5230 Clark Avenue, Suite 14  | ACCUSATION                 |  |
| 16 | Lakewood, CA 90712-2610   |                            |  |
| 17 | Approval to Operate Institution Code No. 1919431  |                            |  |
| 18 | Respondent.   |                            |  |
| 19 | ·   |                            |  |
| 20 | <u>PARTIES</u>  |                            |  |
| 21 | 1. Deborah Cochrane (Complainant) brings this Accusation solely in her official                 |                            |  |
| 22 | capacity as the Chief of the Bureau for Private Postsecondary Education (Bureau), Department of |                            |  |
| 23 | Consumer Affairs.   |                            |  |
| 24 | 2. On or about December 1, 1989, the Bureau for Priva   | te Postsecondary Education |  |
| 25 | issued Approval to Operate Institution Code Number 1919431 to Training Institute for Addiction  |                            |  |
| 26 | Counselors (Respondent). Respondent was approved to offer non-degree programs in Alcohol        |                            |  |
| 27 | and Drug Counselor Training. The Approval to Operate was in full force and effect at all times  |                            |  |
| 28 | relevant to the charges brought herein and will expire on October 16, 2023, unless renewed.     |                            |  |
|    | 1   |                            |  |

## **JURISDICTION**

- 3. This Accusation is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau for Private Postsecondary Education, under the authority of the following laws. All section references are to the Education Code (Code) unless otherwise indicated.
- 4. Business and Professions Code section 118, subdivision (b), provides that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Director of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
  - 5. Section 94875 states in pertinent part:

The bureau shall regulate private postsecondary educational institutions through the powers granted, and duties imposed, by this chapter. In exercising its powers, and performing its duties, the protection of the public shall be the bureau's highest priority. If protection of the public is inconsistent with other interests sought to be promoted, the protection of the public shall be paramount.

- 6. Section 94877 provides in pertinent part:
  - (a) The bureau shall adopt and shall enforce regulations to implement this chapter pursuant to the Administrative Procedure Act (Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code).
  - (b) The bureau shall develop and implement an enforcement program, pursuant to Article 18 (commencing with Section 94932) to implement this chapter. . . .
- 7. Section 94932 provides in pertinent part:

The bureau shall determine an institution's compliance with the requirements of this chapter. The bureau shall have the power to require reports that institutions shall file with the bureau in addition to the annual report, to send staff to an institution's sites, and to require documents and responses from an institution to monitor compliance. When the bureau has reason to believe that an institution may be out of compliance, it shall conduct an investigation of the institution. If the bureau determines, after completing a compliance inspection or investigation, that an institution has violated any applicable law or

| 1  |   | article.  |  |
|----|---|---|--|
| 2  | 8.  | Section 94933 provides in pertinent part:   |  |
| 3  |   | The bureau shall provide an institution with the opportunity to remedy  |  |
| 4  |   | noncompliance, impose fines, place the institution on probation, or suspend or revoke the institution's approval to operate, in accordance        |  |
| 5  |   | with this article, as it deems appropriate based on the severity of an institution's violations of this chapter, and the harm caused to students. |  |
| 6  |   | institutions violations of this enapter, and the narm enapter to students.  |  |
| 7  |   | REGULATORY PROVISIONS   |  |
| 8  | 9.  | California Code of Regulations, title 5, section 75050 states in pertinent part:  |  |
| 9  |   |   |  |
| 10 |   | (b) Failure of an applicant or institution issued an approval to operate to   |  |
| 11 |   | abate the violation or to pay the fine within the time allowed is a ground  |  |
| 12 |   | for denial or discipline of an approval to operate.   |  |
| 13 | COST RECOVERY   |   |  |
| 14 | 10.   | Section 94937, subdivision (c), provides that the Bureau may seek reimbursement   |  |
|    |   | vestigation and enforcement pursuant to Business and Professions Code section 125.3.  |  |
| 15 |   |   |  |
| 16 | 11.   | Business and Professions Code section 125.3 provides, in pertinent part, that the Board   |  |
| 17 | may request the administrative law judge to direct a licensee found to have committed a violation       |   |  |
| 18 | or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation |   |  |
| 19 | and enforcement of the case, with failure of the licensee to comply subjecting the license to not       |   |  |
| 20 | being rene  | wed or reinstated. If a case settles, recovery of investigation and enforcement costs may   |  |
| 21 | be include  | d in a stipulated settlement.   |  |
| 22 |   | FACTUAL ALLEGATIONS   |  |
| 23 | <u>Cita</u>   | tion Number 2021038   |  |
| 24 | 12.   | On or about August 6, 2020, the Bureau issued Citation Number 2021038 to  |  |
| 25 | Responder   | nt for failing to submit Student Tuition Recovery Fund (STRF) Assessment Reporting  |  |
| 26 | Forms and   | Forms and applicable assessments collected from students for the third quarter of 2019 and first  |  |
| 27 | and second  | and second quarters of 2020, and failing to submit the 2019 Annual Fee and late payment penalty   |  |
| 28 | fee.  |   |  |
|    |   |   |  |
|    |   |   |  |

- 13. Citation Number 2021038's Order of Abatement required Respondent to submit the delinquent STRF Assessment Reporting Forms and assessments collected from students, pay the 2019 Annual Fee, and pay the late payment penalty fee. Citation Number 2021038 also issued to Respondent an administrative fine of \$50.00. Respondent was required to comply with the Order of Abatement and pay all fines and fees within 30 days from the date the citation was served.
- 14. On or about October 13, 2020, the Bureau received Respondent's payment of the \$50.00 administrative fine and 2019 Annual Fee in the amount of \$2,500.00. However, Respondent did not pay the late payment penalty fee of \$875.00 and did not submit the delinquent STRF forms.
- 15. On or about October 15, 2020, the Bureau sent Respondent a letter requesting compliance with the Order of Abatement.
- 16. On or about December 29, 2020, the Bureau sent Respondent a Demand for Order of Abatement letter.
  - 17. On or about January 25, 2021, the Bureau received the delinquent STRF forms.
- 18. On or about October 19, 2021, the Bureau sent Respondent an e-mail notifying them again that the 2019 late payment penalty fee was still outstanding.
- 19. On or about March 11, 2021, the Bureau sent Respondent a Demand for Order of Abatement letter.
- 20. On or about April 7, 2021, the Bureau sent Respondent a Demand for Order of Abatement letter.
- 21. To date, Respondent has not paid the 2019 late payment penalty fee of \$875.00 and has failed to comply with the Order of Abatement.

## **Citation Number 2021118**

22. On or about October 15, 2020, the Bureau issued Citation Number 2021118 to Respondent for failing to collect verification of high school completion (or its equivalent), failing to maintain Student Performance Fact Sheets for 2016-2017 and 2017-2018, failing to provide supporting documentation for the Annual Report as required, failing to properly execute an enrollment agreement by not having Respondent's representative sign the enrollment agreements,

and failing to comply with the Bureau's Notice to Comply within 30 days. The Notice to Comply identified to Respondent various additional violations, including Respondent's failure to conform to institutional website requirements under the California Private Postsecondary Education Act of 2009.

- 23. Citation Number 2021118's Order of Abatement required Respondent to: submit a written policy or procedure of how Respondent will maintain future compliance with collecting proof of high school completion or equivalent; submit a written policy or procedure of how Respondent will maintain future compliance with maintaining Student Performance Fact Sheets and supporting documentation for the Annual Report; submit a written policy or procedure of how Respondent will maintain future compliance with properly executing enrollment agreements with a signature from a representative of the institution; and submit proof of compliance with the violations noted in the Notice to Comply, including proof of compliance with institutional website requirements. Citation Number 2021118 also issued to Respondent an administrative fine of \$8,000.00. Respondent was required to comply with the Order of Abatement and pay all fines and fees within 30 days from the date the citation was served.
- 24. In February 2021, Respondent submitted some of the documentation ordered in the Order of Abatement. However, Respondent did not submit proof of compliance with respect to the institutional website requirements.
- 25. On or about April 7, 2021, the Bureau sent Respondent a Demand for Order of Abatement letter, which also demanded payment of the \$8,000.00 administrative fine.
- 26. On or about May 3, 2021, Respondent requested a payment plan for the \$8,000.00 administrative fine. On or about May 7, 2021, with the Bureau's approval, Respondent agreed to make 10 monthly payments of \$800.00, starting on June 1, 2021.
  - 27. Respondent failed to make any payments in June 2021 or July 2021.
- 28. On or about August 5, 2021, Respondent made a \$1,600.00 payment. On or September 10, 2021, Respondent made a payment of \$800.00.
- 29. On October 8, 2021, the Bureau sent Respondent a Demand for Order of Abatement letter, which also demanded payment of \$1,600.00 to account for the two payments that