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# **<u>CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT</u>**

To: Vollmer University Inc., Owner Vollmer University 22600 Savi Ranch Road, A-13, Suite 1 Yorba Linda, CA 92887

INSTITUTION CODE: 14961533 CITATION NUMBER: 2223033 CITATION ISSUANCE/SERVICE DATE: November 14, 2022 DUE DATE: December 14, 2022 FINE AMOUNT: \$ 501.00 ORDER OF ABATEMENT INCLUDED: YES

Elizabeth Elias issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Enforcement Chief of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

# <u>CITATION</u>

A Citation is hereby issued to Vollmer University Inc., Owner of Vollmer University (Institution) located at 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887, pursuant to Business and Professions Code section 125.9; California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

# BACKGROUND

On July 14, 2021, the Bureau issued Citation: Assessment of Fine and Order of Abatement No. 2021006 for failing to submit the Student Tuition Recovery Fund (STRF) Assessment Reporting Form for the 1<sup>st</sup> quarter of 2021, as well as failing to the pay the late payment penalty fee for the 2021 calendar year. On February 8, 2022, the Institution submitted evidence of compliance, and on October 13, 2021, the Citation was closed.

As of November 14, 2022, the Institution has not submitted the STRF Assessment Reporting Forms for the 3<sup>rd</sup> and 4<sup>th</sup> quarter of 2021 and 2<sup>nd</sup> and 3<sup>rd</sup> quarters of 2022. All institutions are required to submit a Student Tuition Recovery Fund (STRF) Assessment Reporting Form to the Bureau no later than the last day of the month following the close of the quarter.

Pursuant to CEC section 94923(a) The Student Tuition Recovery Fund relieves or mitigates economic loss suffered by a student while enrolled in an institution not exempt from this article pursuant to Article 4 (commencing with section 94874), who, at the time of his or her enrollment, was a California resident or was enrolled in a California residency program, prepaid tuition, and suffered economic loss.

The Bureau sends notifications/reminders to all approved institutions 30 days prior to close of each quarter.

In accordance with 5, CCR Section 74006(a) and (b) and CEC Section 94930.5 (d)(1)(A) an institution shall pay its Annual Fee. As of November 14, 2022, the Bureau has not received the Annual Fee for the calendar year 2022 from Vollmer University (institution), institution Code 14961533.

All institutions are required to pay annual fee within 30 days of the date on which the Institution originally receives its approval to operate and each year thereafter on the anniversary of the date of the original approval. An institution shall pay its annual fee in addition to any other applicable fees.

As of November 14, 2022, the Bureau has not received the 90-day late payment penalty fee in full for the 2022 calendar year from the Institution. Bureau records indicate the Institution still owes \$250.00.

## VIOLATION

Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of # Regulations (5, CCR code) section(s) of law you are charged with violating. Violation: 1. 5, CCR Section 76130 (a-e) – Collection and Submission of Assessments "(a) A qualifying institution shall collect the assessment from each student in an educational program at the time it collects the first payment from or on behalf of the student at or after enrollment. The assessment shall be collected for the entire period of enrollment, regardless of whether the student pays the institutional charges in increments. (b) A qualifying institution shall complete the STRF Assessment Reporting Form (Rev. 2/10) and remit it with the STRF assessments collected from students to be received by the Bureau no later than the last day of the month following the close of the quarter as follows: (1) April 30 for the first quarter, (2) July 31 for the second quarter, (3) October 31 for the third quarter, and (4) January 31 for the fourth quarter. If the due date falls on a Saturday, Sunday or State or federal holiday, the due date shall be extended to the next regular business day for the Bureau. If the due date falls on a Saturday, Sunday, or State or federal holiday, the due date shall be extended to the next regular business day for the Bureau. (c) The STRF Assessment Reporting Form shall contain the following information: (1) Total number of students who signed enrollment agreements for educational programs during the reporting period; and (2) Total number of students eligible for STRF who signed enrollment agreements for educational programs during the reporting period; and (3) The total number of students who signed their enrollment agreement during the reporting period, were eligible for STRF, and who made their first payment during the reporting period; and (4) The total number of students who signed their enrollment agreement in a previous reporting period, were eligible for STRF, and who made their first payment during the current reporting period; and (5) Total amount of institutional charges after rounding each student's institutional charges to the nearest \$1,000, for all eligible STRF students whose STRF assessment was collected in the reporting period; and

(6) Current contact telephone number of the person preparing the form; and

(7) A declaration dated and signed under penalty of perjury by the person preparing the form that the form and any attachments are true and correct.

(d) In the event of a school closure, any collected assessments shall be remitted to the Bureau within seven days following the cessation of instruction.

(e) Submission of all prior reports and assessments required by this section is a condition of renewal."

The Institution has failed to submit STRF Assessment Reporting Forms for the following quarters:

- Third and Fourth Quarters for 2021
- Second and Third Quarters for 2022

On September 22, 2021, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 3<sup>rd</sup> quarter of 2021, was due.

On November 15, 2021, the Institution was notified via email at, ramin\_gol@msn.com, that the STRF Assessment Reporting Form for the 3<sup>rd</sup> quarter of 2021 was due.

On November 12, 2021, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 3<sup>rd</sup> quarter of 2021, was due.

On December 22, 2021, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 4<sup>th</sup> quarter of 2021, was due.

On March 1, 2022, the Institution was notified via email at, ramin\_gol@msn.com, that the STRF Assessment Reporting Form for the 4<sup>th</sup> quarter of 2021 was due.

On March 10, 2022, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 4<sup>th</sup> quarter of 2021, was due.

On July 5, 2022, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 2<sup>nd</sup> quarter of 2022, was due.

On August 19, 2022, the Institution was notified via email at, ramin\_gol@msn.com, that the STRF Assessment Reporting Form for the 2<sup>nd</sup> quarter of 2022, was due.

On August 31, 2022, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 2<sup>nd</sup> quarter of 2022, was due.

On September 23, 2022, the Institution was notified via mail at, 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887 that the STRF Assessment Reporting Form for the 3<sup>rd</sup> quarter of 2022, was due.

On November 4, 2022, the Institution was notified via email at, ramin\_gol@msn.com, that the STRF Assessment Reporting Form for the 3<sup>rd</sup> quarter of 2022, was due.

As of November 14, 2022, the Bureau has not received the STRF Assessment Reporting Forms from the Institution.

# Order of Abatement:

The Bureau orders that the Institution submit the delinquent STRF Assessment Reporting Forms with the STRF Assessments collected from students for the quarters listed above. The Institution shall also submit the student information to substantiate the data reported on the STRF Assessment Reporting Forms. The information provided shall comply with "Record Keeping Requirements" Pursuant to 5, CCR section 76140.

## Assessment of Fine

The fine for this violation is <u>\$501.00</u>

#### Violation:

# 2. 5, CCR Section 74006(a) and (b) - Annual Fee

"(a) An institution's annual fee is due within 30 days of the date on which the institution originally receives its approval to operate and each year thereafter on the anniversary of the date of the original approval. (b) An institution shall pay its annual fee in addition to any other applicable fees.

## CEC Section 94930.5 (g)- Fee Schedule

(g) Notwithstanding subdivision (d), effective July 1, 2018, the annual fee for each campus described in subparagraphs (A) and (B) of paragraph (1) of subdivision (d) shall be in an amount equal to 0.55 percent of that campus' total gross revenue derived from students in California, but not to be less than two thousand five hundred dollars (\$2,500) and not to exceed sixty thousand dollars (\$60,000) for each campus.

#### CEC Section 94931(b)- Late Payment

"(b) A fee that is not paid on or before the 90<sup>th</sup> calendar day after the due date for payment of the fee shall be subject to a 35 percent late payment penalty fee."

The Institution failed to pay the remaining balance due in the amount of \$250.00 for the 90-day late payment penalty fee for the 2022 calendar year.

On January 3, 2022, the Institution was notified, Invoice # 900363833, via mail at 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887, stating that the annual fee for calendar year 2022 was due on February 1, 2022.

On March 15, 2022, the Institution was notified, Invoice # 900364402, via mail at 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887, stating that the annual fee for calendar year 2022 was due on February 1, 2022.

On May 16, 2022, the Institution was notified, Invoice # 900364402, via mail at 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887, stating that the annual fee for calendar year 2022 was due on February 1, 2022.

On May 31, 2022, the Bureau received partial payment in the amount of \$625.00 for the the 90-day

late payment penalty fee for the 2022 calendar year.

On June 2, 2022, the Institution was notified, Invoice # 900363833, via mail at 22600 Savi Ranch Road, A-13, Suite 1, Yorba Linda, CA 92887, stating that the Bureau received annual fee for calendar year 2022 in the amount of \$3,125.00 (\$2,500.00 plus the late payment penalty fee \$625.00 on May 27, 2022. Because the payment was not received before May 2, 2022 (2<sup>nd</sup> delinquent date), and additional 35% penalty fee of \$875.00 will apply. The Bureau applied the \$625.00 payment, leaving a balance owed of \$250.00.

As of November 14, 2022, the Bureau has not received the remaining balance due in the amount of \$250.00 for the 90-day late payment penalty from the Institution.

## **Order of Abatement:**

The Bureau orders the Institution to pay the remaining balance for its 90-day late payment penalty fees for the 2022 Annual Fee in accordance with 5, CCR Section 74006 and CEC Sections 94930.5 and 94931.

# **TOTAL ADMINISTRATIVE FINE DUE: \$501.00**

#### ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of **\$501.00** for the violations described above. **Payment must be made, to the Bureau, within** <u>**30 days**</u> from the date of service of the Citation.

#### **COMPLIANCE WITH ORDER OF ABATEMENT**

In accordance with the provisions of CEC section 94936 and 5, CCR section 75020 the Bureau hereby issues the order(s) of abatement described above. **Evidence of compliance with the order of abatement must be submitted, to the Bureau, within** <u>30 days</u> from the date of service of the Citation.

#### APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference **and/or** Administrative Hearing' form (enclosed) within <u>30 days</u> from the date of service of the Citation. *If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.* 

Unless a written request for an informal conference **and/or** an administrative hearing is signed by you and delivered to the Bureau by **December 14, 2022**, you will be deemed to have waived or forfeited your right to appeal this matter.

Citation: Assessment of Fine and Order of Abatement Vollmer University Inc., Owner of Vollmer University Institution Code: 14961533

#### **EFFECTIVE DATE OF CITATION**

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **November14**, **2022**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **December 14**, **2022**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

#### Payment of the administrative fine and/or written request for appeal must be mailed to:

Cheryl Lardizabal, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

#### **CONTACT INFORMATION**

If you have any questions regarding this Citation, or desire further information, please contact Cheryl Lardizabal, Citation Analyst, at (916) 574-7427 or Cheryl.Lardizabal@dca.ca.gov.

"Original Signature on File"

"11/14/2022"

Elizabeth Elias Enforcement Chief Date

Enclosures

- > Applicable Laws Violated
- Statement of Rights: Appeal Process Information Sheet
- > Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- > Payment of Fine Waiver of Appeal
- > Declaration of Service by Certified and First-Class Mail

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