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| а. — с. — | · 1 | XAVIER BECERRA | | |
| | | Attorney General of California | | |
| | 2 | ARMANDO ZAMBRANO | | · |
| | 3 | Supervising Deputy Attorney General STEPHANIE J. LEE | | |
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| · | 7 | Attorneys for Complainant | | |
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| | 8 | BEFOR | R THER | |
| | | DEPARTMENT OF C | | |
| | 9 | FOR THE BUREAU FOR PRIVATE | · · · · · · · · · · · · · · · · · · · | ATION |
| | 10 | STATE OF C | ALIFORNIA | |
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| | 12 | In the Matter of the Accusation and Petition to | Case No. 997438 | |
| | | Revoke Probation Against: | | • |
| | 13 | BIOU NOOG DEA URM COLL DOD ANG | | |
| | 14 | BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE | FIRST AMENDED ACCUS | |
| | | 10301 Garvey Avenue, #200 | | NUDATION |
| • | 15 | South El Monte, CA 91733 | | |
| | 16 | Approval to Operate an Accredited | | |
| | ~~ | Institution No. 36348756 | | |
| | 17 | | | |
| | 18 | Respondent. | | |
| | | | <u>_</u> | • |
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| | 20 | PAR | TTES | , |
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| | 21 | 1. Dr. Michael Marion, Jr. (Complainan | t) brings this First Amended Ace | cusation and |
| | 22 | Petition to Revoke Probation solely in his official | capacity as the Chief of the Bu | reau for Private |
| , | | | | icau for i fivate |
| · · · | 23 | Postsecondary Education, Department of Consum | ner Affairs. | · · · · · · · · · · · · · · · · · · · |
| ` | 24 | 2. On or about January 18, 2005, the for | mer Bureau for Private Postseco | ondary and |
| | 25 | Vocational Education ¹ (BPPVE) issued a tempora | | |
| • | | ····· | | |
| | 26 | ¹ The former Bureau for Private Post Secondary a 2007. Between July 1, 2007 and December 31, 2 | and Vocational Education sun-se | tted on July 1, |
| | 27 | oversight of private postsecondary schools. On C | October 1, 2009, the California P | rivate |
| | 28 | Postsecondary Education Act of 2009 ("Act") wa | s signed into law. (Educ. Code | §§ 94800 et |
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| | | | , LLEGE, INC., DBA DIAMOND BEA | |
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36348765 to Diamond Beauty College with Tony Do as sole owner. On or about January 13, 1 2012, the Full Approval to Operate was issued and expired on June 27, 2016. On or about May 8, 2 2012, the Bureau for Private Postsecondary Education (Bureau) issued Approval to Operate an 3 Accredited Institution Number 36348756 to Bich Ngoc Beauty College, Inc., dba Diamond 4 5 Beauty College, Tony Do, as sole owner (Respondent). The Approval to Operate an Accredited Institution was in full force and effect at all times relevant to the charges brought herein and will 6 expire on January 31, 2024, unless renewed. Respondent was granted approval by the Bureau to 7 offer cosmetology, barbering, cosmetology instructor training, esthetician, manicuring, and 8 9 message therapy courses in both English and Vietnamese.

In a disciplinary action entitled In the Matter of the Accusation against Respondent,
Tony Do, Owner, Case No. 997438, the Bureau for Private Postsecondary Education issued a
Decision and Order effective May 20, 2016, in which Respondent's Approval to Operate an
Accredited Institution was revoked. However, the revocation was stayed and Respondent's
Approval to Operate an Accredited Institution was placed on probation for three (3) years with
certain terms and conditions. A copy of that Decision and Order is attached as Exhibit A and is
incorporated by reference.

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JURISDICTION AND STATUTORY PROVISIONS FOR ACCUSATION

This First Amended Accusation is brought before the Director of the Department of
 Consumer Affairs (Director) for the Bureau for Private Postsecondary Education, under the
 authority of the following laws. All section references are to the Education Code (Code) unless
 otherwise indicated.

5. Section 118, subdivision (b), of the Business and Professions Code provides that the
suspension, expiration, surrender, or cancellation of a license shall not deprive the Director of
jurisdiction to proceed with a disciplinary action during the period within which the license may
be renewed, restored, reissued or reinstated.

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seq.) The Act became operative on January 1, 2010 and established the Bureau in its current form.

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Section 94932 of the Education Code states:

The bureau shall determine an institution's compliance with the requirements of this chapter. The bureau shall have the power to require reports that institutions shall file with the bureau in addition to the annual report, to send staff to an institution's sites, and to require documents and responses from an institution to monitor compliance. When the bureau has reason to believe that an institution may be out of compliance, it shall conduct an investigation of the institution. If the bureau determines, after completing an investigation, that an institution has violated any applicable law or regulation, the bureau shall take appropriate action pursuant to this article.

7. Section 94937 of the Code states:

(a) As a consequence of an investigation, which may incorporate any materials obtained or produced in connection with a compliance inspection, and upon a finding that an institution has committed a violation, the bureau may place an institution on probation or may suspend or revoke an institution's approval to operate for:

(1) Obtaining an approval to operate by fraud.

(2) A material violation or repeated violations of this chapter or regulations adopted pursuant to this chapter that have resulted in harm to students. For purposes of this paragraph, "material violation" includes, but is not limited to, misrepresentation, fraud in the inducement of a contract, and false or misleading claims or advertising, upon which a student reasonably relied in executing an enrollment agreement and that resulted in harm to the student.

(b) The bureau shall adopt regulations, within one year of the enactment of this chapter, governing probation and suspension of an approval to operate.

(c) The bureau may seek reimbursement pursuant to Section 125.3 of the Business and Professions Code.

(d) An institution shall not be required to pay the cost of investigation to more than one agency.

8. California Code of Regulations, title 5, section 75100 states:

(a) The Bureau may suspend, revoke or place on probation with terms and conditions an approval to operate.

(b) "Material violation" as used in section 94937 of the Code includes committing any act that would be grounds for denial under section 480 of the Business and Professions Code.

(c) The proceedings under this section shall be conducted in accordance with Article 10 (commencing with Section 11445.10) of Chapter 4.5 or Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, as requested by the institution.

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(BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION

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| | STATITES AND DECKIL ADDARD |
| | STATUTES AND REGULATIONS |
| | 9. Section 94897 states, in pertinent part: |
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| | An institution shall not do any of the following: (j) In any manner make an untrue or misleading change in, or untrue or |
| | misleading statement related to, a test score, grade or record of grades, attendance |
| | record, record indicating student completion, placement, employment, salaries, or |
| | financial information, including any of the following: (1) A financial report filed with the bureau. |
| | (2) Information or records relating to the student's eligibility for student |
| | financial aid at the institution. |
| | (3) Any other record or document required by this chapter or by the |
| | bureau. |
| . 1 | |
| • | 10. Section 94900 states: |
| • • | (a) An institution shall maintain records of the name, address, e-mail address, |
| | and telephone number of each student who is enrolled in an educational program in |
| | that institution. |
| | (b) An institution shall maintain, for each student granted a degree or certificate by that institution, permanent records of all of the following: |
| · · · | (1) The degree or certificate granted and the date on which that degree or |
| | certificate was granted. |
| | (2) The courses and units on which the certificate or degree was based. |
| | (3) The grades earned by the student in each of those courses. |
| | 11. Section 94904 states: |
| | (a) Except as provided in subdivision (c), before an ability-to-benefit student |
| | may execute an enrollment agreement, the institution shall have the student take an |
| | independently administered examination from the list of examinations prescribed by |
| • | the United States Department of Education pursuant to Section 484(d) of the federal Higher Education Act of 1965 (20 U.S.C. Sec. 1070a et ang.) The student shall not |
| | Higher Education Act of 1965 (20 U.S.C. Sec. 1070a et seq.). The student shall not enroll unless the student achieves a score, as specified by the United States |
| | Department of Education, demonstrating that the student may benefit from the |
| | education and training being offered. |
| • | (b) If the United States Department of Education does not have a list of relevant examinations that pertain to the intended occupational training, the bureau may |
| | publish its own list of acceptable examinations and required passing scores. |
| | (c) The bureau shall, on or before July 1, 2016, review the list of examinations |
| | prescribed by the United States Department of Education. If the bureau determines there is no examination on the list appropriate for ability-to-benefit students with |
| | limited English proficiency, the bureau shall approve an alternative examination for |
| | these students. When approving the alternative examination, the bureau may |
| ~ | consider the Comprehensive Adult Student Assessment System examination. |
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| | (BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLL FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBA |

12. Section 94910 states, in pertinent part:

Except as provided in subdivision (d) of Section 94909 and Section 94910.5, prior to enrollment, an institution shall provide a prospective student with a School Performance Fact Sheet containing, at a minimum, the following information, as it relates to the educational program:

(b) Placement rates for each educational program, as calculated pursuant to Article 16 (commencing with Section 94928), if the educational program is designed to lead to, or the institution makes any express or implied claim related to preparing students for, a recognized career, occupation, vocation, job, or job title.

(i) Data and information disclosed pursuant to subdivisions (a) to (d), inclusive, is not required to include students who satisfy the qualifications specified in subdivision (d) of Section 94909, but an institution shall disclose whether the data, information, or both provided in its fact sheet excludes students pursuant to this subdivision. An institution shall not actively use data specific to the fact sheet in its recruitment materials or other recruitment efforts of students who are not California residents and do not reside in California at the time of their enrollment."

13. Section 94929.5 states, in pertinent part:

(a) An institution shall annually report to the bureau, as part of the annual report, and shall publish in its School Performance Fact Sheet, all of the following:

(1) The job placement rate, calculated by dividing the number of graduates employed in the field by the number of graduates available for employment for each program that is either (1) designed, or advertised, to lead to a particular career, or (2) advertised or promoted with any claim regarding job placement.

14. Section 94929.7 states, in pertinent part:

(a) The information used to substantiate the rates and information calculated pursuant to Sections 94929 and 94929.5 shall do both of the following:

(1) Be documented and maintained by the institution for five years from the date of the publication of the rates and information.

(2) Be retained in an electronic format and made available to the bureau upon request.

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(BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION

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15. Section 94934 states, in pertinent part:

(a) As part of the compliance program, an institution shall submit an annual report to the bureau, under penalty of perjury, signed by a responsible corporate officer, by July 1 of each year, or another date designated by the bureau, and it shall include the following information for educational programs offered in the reporting period;

(4) The School Performance Fact Sheet, as required pursuant to Section 94910.

(9) Additional information deemed by the bureau to be reasonably required to ascertain compliance with this chapter.

16. Business and Professions Code section 480 states, in pertinent part:

(a) A board may deny a license regulated by this code on the grounds that the applicant has one of the following:

(2) Done any act involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or herself or another, or substantially injure another.

17. California Code of Regulations, title 5, section 71730 states, in pertinent part:

(a) Each institution shall have a chief executive officer, a chief operating officer and chief academic officer. One person may serve more than one function.

(e) The chief academic officer shall possess a degree or equivalent acceptable experience at least equal to the highest qualifications required of the institution's faculty. Chief academic officers employed on the date of implementation of these regulations, who do not meet the qualifications for their positions, shall have three years to earn the necessary degrees or experience to qualify them for their position.

COST RECOVERY

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18. Code section 94937 states, in pertinent part:

(c) The bureau may seek reimbursement pursuant to Section 125.3 of the Business and Professions Code.

(d) An institution shall not be required to pay the cost of investigation to more than one agency.

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19. Section 125.3 of the Business and Professions Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case, with failure of the licentiate to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

FACTUAL BACKGROUND

Tony Do's Death and Signatures

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9 20. On or about March 23, 2018, Tony Do, Respondent's original owner, died. Since 10 Tony Do's death, Selenas Do (S. Do), Tony Do's daughter, and Cindy Cho (Cho), the Director of 11 the school, have been operating Diamond Beauty College. S. Do and Cho, on behalf of 12 Respondent, first notified the Bureau of the owner's death in a letter dated April 4, 2018 and 13 received by the Bureau on or about April 9, 2018.

21. On August 13, 2018, the Bureau received an Application for Change of Business
Organization/Control/Ownership for Respondent, which included a document filed in Superior
Court of California, County of Los Angeles, dated June 28, 2018, indicating S. Do was appointed
as the administrator of the decedent Tony Do's estate. Respondent submitted the Application for
Change of Business Organization/Control/Ownership, dated June 25, 2018, with a false or forged
signature of Tony Do. Tony Do was already deceased by June 25, 2018.

20 22. On April 12, 2019, the Bureau and the Board of Barbering and Cosmetology (BBC) 21 conducted a joint compliance inspection and investigation of Respondent's facility, located at 22 10301 Garvey Avenue, #200, 204, 300, 302, South El Monte, California 91733 (the inspection). 23 The inspection revealed that official school documents that were generated after Tony Do's death, 24 including Proof of Training and transcript documents, contained false or forged signatures of 25 Tony Do, as recent as two days prior to the joint inspection and investigation.

26 23. Additionally, Respondent submitted Proof of Training documents for its students to
27 the BBC, dated June 18, 2018 and January 16, 2019, which contained under the penalty of perjury
28 false or forged signatures of Tony Do, who was already deceased by those dates.

24. During the inspection, the investigators discovered that from at least March 23, 2018 through April 2019, Respondent did not employ a Chief Academic Officer who possessed a degree or equivalent acceptable experience at least equal to the highest qualifications required of the school's faculty, as required by state regulations. Tony Do held this title prior to his death. This title was not filled after his death and remained unfilled as of April 2019.

ATB Examination Materials

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7 25. During the inspection, the investigators spoke with students and administrators and 8 collected records. The investigators found that Respondent was in possession of multiple Abilityto-Benefit (ATB) examination booklets that contained marks indicating the correct answers. The 10 pre-marked examination booklets were located in an open and unsecured metal file rack just behind the desk of Respondent's admissions officer Mimi Tu (Tu). When asked about the pre-11 12 marked examination booklets, Tu remained silent and did not respond. Tu also provided the investigators with an ATB examination that she had translated into Vietnamese. She indicated 13 this Vietnamese version was needed to assist students with the ATB examination, but that the 14 Vietnamese version was not officially approved by the Bureau. 15

16 26. A prospective Diamond Beauty College student who does not possess a high school 17 diploma or equivalent would be required to successfully pass the ATB entrance examination in 18 order to enroll in the school. Such a student would be able to successfully pass the ATB entrance 19 examination if he or she relied on the pre-marked answers in these examination booklets, 20 regardless of the student's actual abilities or lack thereof.

21 Time Cards

22 27. During the inspection, the inspector observed that Respondent failed to accurately
23 document students' training and clocked hours. A random selection of time cards reviewed during
24 the inspection revealed inaccurate or missing time periods of instruction and time cards
25 documenting training periods for subjects that were not covered by the instructors' lectures.
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| 1 | Annual Reports and School Performance Fact Sheets |
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| 2 | 28. During the inspection, the investigators noted that the Respondent's 2016 Annual |
| 3 | Report states that the placement rate percentage for the Esthetician 600 hours program is 72%, |
| 4 | but the 2015/2016 School Performance Fact Sheet documents a placement rate as 76% for 2015 |
| 5 | and 69% for 2016. |
| 6 | Non-Approved Textbooks |
| 7 | 29. During the inspection, the investigators observed that Respondent failed to provide |
| 8 | approved instruction for students currently enrolled at Respondent. The BBC inspections |
| -9- | manager observed three non-approved textbooks (Hair 900, Facial 900, and Nails 900) in use by |
| 10 | students during the cosmetology, esthetician and manicurist courses. The Business and |
| 11 | Professions Code requires all textbooks to be approved by the National Interstate Council of State |
| 12 | Boards of Cosmetology (NIC), pursuant to California Code of Regulations, title 16, section 961, |
| 13 | subdivision (b)(1). The Hair 900, Facial 900 and Nails 900 textbooks are not approved by NIC. |
| 14 | FIRST CAUSE FOR DISCIPLINE |
| 15 | (Violation of Administration Requirements) |
| 16 | 30. Respondent is subject to disciplinary action under Code sections 94932 and 94937, |
| 17 | and California Code of Regulations, title 5, sections 75100 and 71730, subdivision (a) and (e), in |
| 18 | that from at least March 23, 2018 through April 2019, Respondent did not employ a Chief |
| 19 | Academic Officer who possessed a degree or equivalent acceptable experience at least equal to |
| 20 | the highest qualifications required of the school's faculty. Complainant refers to, and by this |
| 21 | reference incorporates, the allegations set forth in paragraphs 20 through 29, above, as though set |
| 22 | forth fully herein. |
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(BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION

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| | 1 | SECOND CAUSE FOR DISCIPLINE | |
| | 2 | (Possession, Administration, or Attempted Administration of | • |
| | 3 | Subverted Examination Materials) | |
| | 4 | 31. Respondent is subject to disciplinary action under Code sections 94932, 94937, and | |
| | 5 | 94904(a), Business and Professions Code section 480, subdivision (a)(2), and California Code of | |
| | 6 | Regulations, title 5, section 75100, in that Respondent possessed, administered, or attempted to | |
| | 7 | administer subverted ATB examination materials. Complainant refers to, and by this reference | |
| | 8 | incorporates, the allegations set forth in paragraphs 20 through 29, above, as though set forth fully | |
| | <u> </u> | -herein, | |
| | 10 | THIRD CAUSE FOR DISCIPLINE | |
| | 11 | (Making Untrue or Misleading Statements) | , |
| | 12 | 32. Respondent is subject to disciplinary action under Code sections 94932, 94937, and | |
| • | 13 | 94897, subdivision (j), and California Code of Regulations, title 5, section 75100, in that | |
| | 14 | Respondent made untrue or misleading statements, including false or forged signatures, related to | |
| | 15 | test scores, attendance records, records indicating student completion or placement, and other | |
| | 16 | records or documents required by this chapter or by the Bureau. Complainant refers to, and by | |
| | 17 | this reference incorporates, the allegations set forth in paragraphs 20 through 29, above, as though | • |
| | 18 | set forth fully herein. | |
| | -19 | FOURTH CAUSE FOR DISCIPLINE | • |
| | 20 | (Violation of Student Records Requirements) | |
| , | 21 | 33. Respondent is subject to disciplinary action under Code sections 94932, 94937, and | |
| | 22 | 94900, subdivision (b)(2), and California Code of Regulations, title 5, section 75100, in that | |
| | 22 | Respondent failed to accurately document students' training and attendance hours for courses and | |
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| | 24 | units on which the certificate or degree is based. Complainant refers to, and by this reference | |
| | 25 | incorporates, the allegations set forth in paragraphs 20 through 29, above, as though set forth fully | - |
| | 26 | herein. | |
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| | | (BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) | |
| | | FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION | |
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FIFTH CAUSE FOR DISCIPLINE

(Failure to Provide Accurate School Performance Fact Sheet to Students)
34. Respondent is subject to disciplinary action under Code sections 94932, 94937, and
94910, subdivision (b), and California Code of Regulations, title 5, section 75100, in that
Respondent failed to provide to prospective students with accurate placement rates on its
2015/2016 School Performance Fact Sheet and 2016 Annual Report, as they relate to the
educational programs. Complainant refers to, and by this reference incorporates, the allegations
set forth in paragraphs 20 through 29, above, as though set forth fully herein.

SIXTH CAUSE FOR DISCIPLINE

(Failure to Provide Accurate School Performance Fact Sheet to Bureau)

35. Respondent is subject to disciplinary action under Code sections 94932, 94937, 94929.5, subdivision (a)(1), and 94934, subdivisions (a)(4) and (a)(9), and California Code of Regulations, title 5, section 75100, in that Respondent failed to submit to the Bureau accurate placement rates on its 2015/2016 School Performance Fact Sheet and 2016 Annual Report, as they relate to the educational programs. Complainant refers to, and by this reference incorporates, the allegations set forth in paragraphs 20 through 29, above, as though set forth fully herein.

SEVENTH CAUSE FOR DISCIPLINE

(Violation of Annual Report Requirements)

36. Respondent is subject to disciplinary action under Code sections 94932, 94934,
subdivisions (a)(4) and (a)(9), and 94937, and California Code of Regulations, title 5, section
75100, in that Respondent failed to submit to the Bureau accurate placement rates on its
2015/2016 School Performance Fact Sheet and 2016 Annual Report, as they relate to the
educational programs. Complainant refers to, and by this reference incorporates, the allegations
set forth in paragraphs 20 through 29, above, as though set forth fully herein.

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| 1 | EIGHTH CAUSE FOR DISCIPLINE |
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| 2 | |
| | (Violation of Performance Data Requirements) |
| 3 | 37. Respondent is subject to disciplinary action under Code sections 94932, 94929.7, |
| 4 | subdivision (a)(1) and (2), and 94937, and California Code of Regulations, title 5, section 75100, |
| 5 | in that Respondent failed to provide the documentation of its performance data, which is used to |
| 6 | substantiate rates reported in its 2016 Annual Report and 2015/2016 Student Performance Fact |
| 7 | Sheet, upon request during the inspection. Complainant refers to, and by this reference |
| 8 | incorporates, the allegations set forth in paragraphs 20 through 29, above, as though set forth fully |
| 9 | herein. |
| 10 | JURISDICTION FOR PETITION TO REVOKE PROBATION |
| 11 | 38. This Petition to Revoke Probation is brought before the Director of the Department of |
| 12 | Consumer Affairs (Director) for the Bureau for Private Postsecondary Education under Probation |
| 13 | Term and Condition Number 12 of the Decision and Order In the Matter of the Accusation |
| 14 | against Respondent, Tony Do, Owner, Case No. 997438. That term and condition states: |
| 15 | 12. VIOLATION OF PROBATION If respondent violates probation in any |
| 16 | respect, the Bureau, after giving respondent notice and opportunity to be heard, |
| 17 | may revoke probation and carry out the disciplinary order which was stayed. If an Accusation or a Petition to Revoke Probation is filed against respondent during |
| 18 | . probation, the Bureau shall have continuing jurisdiction until the matter is final, and the period of probation shall be extended, and respondent shall comply with all |
| 19 | probation conditions, until the matter is final. |
| | |
| 20 | FIRST CAUSE TO REVOKE PROBATION |
| 21 | (Failure to Obey All Laws) |
| 22 | 39. At all times after the effective date of Respondent's probation, Condition 1 stated: |
| 23 | 1. OBEY ALL LAWS Respondent shall obey all federal, state and local |
| . 24 | laws and regulations governing the operation of a private postsecondary |
| 25 | educational institution in California. Respondent shall submit, in writing, a full detailed account of any and all violations of the law to the Bureau for |
| 26 | Private Postsecondary Education ("Bureau") within five (5) days of |
| 20 | discovery. Criminal Court Order: If respondent is under criminal court orders, including |
| | probation or parole, and the order is violated, this shall be deemed a violation |
| 28 | 12 |
| | (BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION |

of these probation conditions, and may result in the filing of an Accusation 1 and/or Petition to Revoke Probation. 2 Respondent's probation is subject to revocation because it failed to comply with 40. 3 Probation Condition 1, referenced above. Specifically, Respondent failed to operate in 4 compliance with the California Private Postsecondary Education Act of 2009 and the Bureau's 5 regulations. Several violations of the Education Code and the regulations were substantiated 6 during the Bureau's investigation. Complainant refers to, and by this reference incorporates, the 7 allegations set forth in paragraphs 20 through 29, above, as though set forth fully herein. 8 SECOND CAUSE TO REVOKE PROBATION Ð (Failure to Comply with Probation) 10 41. At all times after the effective date of Respondent's probation, Condition 2 stated: 11 2. COMPLIANCE WITH PROBATION AND QUARTERLY 12 REPORTING -- Respondent shall fully comply with the terms and conditions 13 of probation established by the Bureau and shall cooperate with representatives of the Bureau in its monitoring and investigation of the 14 respondent's compliance with probation. Respondent, within ten (10) days of completion of the quarter, shall submit quarterly written reports to the 15 Bureau. 16 Respondent's probation is subject to revocation because it failed to comply with 42. 17 Probation Condition 2, referenced above. Specifically, Respondent failed to comply with the 18 terms and conditions of probation identified in the stipulated settlement. S. Do and Cho while 19 operating Respondent violated four (4) of the sixteen (16) conditions of probation. Complainant 20° refers to, and by this reference incorporates, the allegations set forth in paragraphs 20 through 41, 21 above, and paragraphs 43 through 46, below, as though set forth fully herein. 22 |||23 /// 24 $\parallel \mid$ 25 ///26 /#/ 27 28 M13 (BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION

| 1 | THIRD CAUSE TO REVOKE PROBATION | |
|----------------|---|--|
| 2 | (Failure to Notify of Ownership Change) | |
| 3 | 43. At all times after the effective date of Respondent's probation, Condition 4 stated: | |
| [.] 4 | 4. NOTIFICATION OF ADDRESS AND TELEPHONE NUMBER | |
| 5 | CHANGE(S) Respondent shall notify the Bureau, in writing, within five (5) days of a change of name, title, physical home address, email address, or | |
| 6 | telephone number of each person, as defined in section 94855 of the Code, who owns or controls 25% or more of the stock or an interest in of the | |
| 7 | institution and, to the extent applicable, each general partner, officer, | |
| 8 | corporate director, corporate member or any other person who exercises substantial control over the institution's management or policies. | |
| -9- | | |
| 10 | 44. Respondent's probation is subject to revocation because it failed to comply with | |
| 11 | Probation Condition 4, referenced above. Specifically, Respondent failed to notify the Bureau | |
| 12 | within 5 days of the death of Tony Do, the former owner of record of Respondent, resulting in the | |
| 13 | change of who owns or controls 25% or more of the stock or an interest in the institution. | |
| 14 | Complainant refers to, and by this reference incorporates, the allegations set forth in paragraphs | |
| 15 | 19 through 28, above, as though set forth fully herein. | |
| 16 | FOURTH CAUSE TO REVOKE PROBATION | |
| 17 | (Failure to Provide Approved Instruction) | |
| 18 | 45. At all times after the effective date of Respondent's probation, Condition 7 stated: | |
| 19 | 7. INSTRUCTION REQUIREMENTS AND LIMITATIONS During | |
| 20 | probation, Respondent shall provide approved instruction in the State of | |
| 21 | California. If respondent is not providing instruction, the period of probation shall be tolled during that time. | |
| 22 | 46. Respondent's probation is subject to revocation because it failed to comply with | |
| 23 | Probation Condition 7, referenced above. Complainant refers to, and by this reference | |
| 24 | incorporates, the allegations set forth in paragraphs 19 through 28, above, as though set forth ful | |
| 25 | herein. | |
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<u>PRAYER</u>

WHEREFORE, Complainant requests that a hearing be held on the matters alleged in this First Amended Accusation and Petition to Revoke Probation, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

1. Revoking the probation that was granted by the Bureau for Private Postsecondary Education in Case No. 997438 and imposing the disciplinary order that was stayed thereby revoking Approval to Operate an Accredited Institution No. 36348756 issued to Bich Ngoc Beauty College, Inc., dba Diamond Beauty College;

<u>2.</u> Revoking or suspending Approval to Operate an Accredited Institution No.
 36348756, issued to Bich Ngoc Beauty College, Inc., dba Diamond Beauty College;

3. Ordering Bich Ngoc Beauty College, Inc., dba Diamond Beauty College to pay the Bureau for Private Postsecondary Education the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and

4. Taking such other and further action as deemed necessary and proper.

DATED:

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DR. MICHAEL MARION, JR. Bureau Chief Bureau for Private Postsecondary Education Department of Consumer Affairs State of California Complainant

(BICH NGOC BEAUTY COLLEGE, INC., DBA DIAMOND BEAUTY COLLEGE) FIRST AMENDED ACCUSATION AND PETITION TO REVOKE PROBATION