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8	BEFORE THE
9	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
10	STATE OF CALIFORNIA
11	
12	In the Matter of the Statement of Issues Against: Case No. 999531
13	ACCELERATED TECHNICAL
14 15	TRAINING INSTITUTE; GENE KELLY, 50% Owner; and PAULA KELLY, 50% Owner FIRST AMENDED STATEMENT OF ISSUES
16	Application for Approval to Operate an
17	Institution Non-Accredited Applicant
18	Respondent.
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20	Complainant alleges:
21	<u>PARTIES</u>
22	1. Joanne Wenzel (Complainant) brings this Statement of Issues solely in her official
23	capacity as the Chief of the Bureau for Private Postsecondary Education, Department of
24	Consumer Affairs.
25	2. On or about March 15, 2012, the Bureau for Private Postsecondary Education
26	(Bureau) received an Application for Approval to Operate an Institution Non-Accredited
27	(application number 24574) from Accelerated Technical Training Institute; Gene Kelly, 50%
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Owner; and Paula Kelly, 50% Owner (Respondent). On or about September 14, 2012, the Bureau issued a deficiency letter to Respondent explaining the deficiencies in its application.

3. On or about June 21, 2013, the Bureau issued to Respondent an additional letter explaining the deficiencies in its application. On or about November 25, 2013, the Bureau received an addendum to the Application from Respondent. On or about January 15, 2014, the Bureau issued to Respondent a Notice of Denial of Application for Approval to Operate. On or about March 10, 2014, Respondent sent the Bureau a letter requesting an administrative hearing.

JURISDICTION

4. This Statement of Issues is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau for Private Postsecondary Education, under the authority of the following laws. All section references are to the Education Code unless otherwise indicated.

STATUTORY & REGULATORY PROVISIONS¹

5. Code section 94834 states:

"Distance education' means transmission of instruction to students at a location separate from the institution."

6. Code section 94838 states:

"'Educational program approval' means authorization by the bureau, another government agency of this state, or a federal government agency, to provide educational programs, and is an element of an approval to operate."

7. Code section 94887 states:

"An approval to operate shall be granted only after an applicant has presented sufficient evidence to the bureau, and the bureau has independently verified the information provided by the applicant through site visits or other methods deemed appropriate by the bureau, that the applicant

The California Private Postsecondary Education Act of 2009 was recently amended, effective January 1, 2015. See Senate Bill No. 1247. This Statement of Issues is based on the preamendment version of the Act.

14. Code of Regulations, title 5, section 71720, subdivision (b) states,	in part
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- "(b) Instructors in an Educational Program Not Leading to a Degree.
- "(1) An institution shall employ instructors who possess the academic, experiential and professional qualifications to teach, including a minimum of three years of experience, education and training in current practices of the subject area they are teaching. If an instructor does not possess the required three years of experience, education and training in the subject area they are teaching, the institution shall document the qualifications the instructor possesses that are equivalent to the minimum qualifications.
- "(2) Each instructor shall maintain their knowledge by completing continuing education courses in his or her subject area, classroom management or other courses related to teaching.

. . . . ,,

- 15. Code of Regulations, title 5, section 71745, subdivision (a) states:
- "(a) The institution shall document that it has at all times sufficient assets and financial resources to do all of the following:
- "(1) Provide all of the educational programs that the institution represented it would provide.
- "(2) Ensure that all students admitted to its educational programs have a reasonable opportunity to complete the programs and obtain their degrees or diplomas.
 - "(3) Maintain the minimum standards required by the Act and this chapter.
 - "(4) Pay timely refunds as required by Article 13 of the Act.
 - "(5) Pay all operating expenses due within 30 days.
- "(6) Maintain a ratio of current assets to current liabilities of 1.25 to 1.00 or greater at the end of the most recent fiscal year when using generally accepted accounting principles, or for an institution participating in Title IV of the federal Higher Education Act of 1965, meet the composite score requirements of the U.S. Department of Education. For the purposes of this section, current assets does not include: intangible assets, including goodwill, going concern value, organization expense, startup costs, long-term prepayment of deferred charges, and non-returnable deposits, or state or federal grant or loan funds that are not the property of the

institution but are held for future disbursement for the benefit of students. Unearned tuition shall be accounted for in accordance with general accepted accounting principles."

- 16. Code of Regulations, title 5, section 71810, subdivision (b) states, in part:
- "(b) The catalog shall contain the information prescribed by Section 94909 of the Code and all of the following:

"

"(6) The institution's policies and practices regarding any form of financial aid, including all consumer information which the institution is required to disclose to the student under any state or federal financial aid program;

". .

- "(15) Policies on the retention of student records.
- 17. Code of Regulations, title 5, section 74115 states, in part:
- "(a) This section applies to every set of financial statements required to be prepared or filed by the Act or by this chapter.
- "(b) A set of financial statements shall contain, at a minimum, a balance sheet, an income statement, and a cash flow statement, and the preparation of financial statements, shall comply with all of the following:
- "(1) Audited and reviewed financial statements shall be conducted and prepared in accordance with the generally accepted accounting principles established by the American Institute of Certified Public Accountants by an independent certified public accountant who is not an employee, officer, or corporate director or member of the governing board of the institution.
- "(2) Financial statements prepared on an annual basis as required by section 74110(b) shall be prepared in accordance with the generally accepted accounting principles established by the American Institute of Certified Public Accountants. Nonprofit institutions shall provide annual financial statements as required under generally accepted accounting principles for nonprofit organizations.
- "(3) The financial statements shall establish that the institution meets the requirements for financial resources required by Section 71745.

- "(4) If an audit performed to determine compliance with any federal or state student financial aid program reveals any failure to comply with the requirements of the program and the noncompliance creates any liability or potential liability for the institution, the financial statements shall reflect the liability or potential liability.
- "(5) Any audits shall demonstrate that the accountant obtained an understanding of the institution's internal financial control structure, assessed any risks, and has reported any material deficiencies in the internal controls.

. . .

"(d) 'Current' with respect to financial statements means completed no sooner than 120 days prior to the time it is submitted to the Bureau, and covering no less than the most recent complete fiscal year. If more than 8 months will have elapsed between the close of the most recent complete fiscal year and the time it is submitted, the fiscal statements shall also cover no less than five months of that current fiscal year."

CAUSES FOR DENIAL OF APPLICATION

FIRST CAUSE FOR DENIAL OF APPLICATION

(Instruction and Degrees Offered)
(Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71710, subd. (c))

18. Respondent's application is subject to denial because it fails to demonstrate that the course syllabi submitted by the Respondent are designed or organized by duly qualified faculty. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71710, subd. (c)). In particular, Respondent submitted course syllabi for Certified Multi-Trade Technician (CMTT) Level I and II developed and designed mostly by the National Center for Construction Education and Research (NCCER) and Respondent's faculty members. Respondent failed to submit evidence that NCCER and Respondent's faculty are duly qualified to develop the CMTT curriculum. Respondent has therefore failed to provide evidence that it has the capacity to meet the minimum operating standards.

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SECOND CAUSE FOR DENIAL OF APPLICATION

(Duly Qualified Faculty) (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, §§ 71250 and 71720, subds. (b)(1) and (b)(2))

- 19. Respondent's application is subject to denial because it fails to include the requisite information regarding its faculty. Respondent has therefore failed to provide evidence that it has the capacity to meet the minimum operating standards. In particular:
- a. Respondent failed to provide a list of duly qualified faculty to teach CMTT Level I and II. Instead, Respondent stated that the faculty will "be retained contingent upon approval by the Bureau for Private Postsecondary Education." (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, §§ 71250 and 71720, subds. (b)(1) and (b)(2)).
- b. The Bureau was unable to determine from Respondent's application if the faculty (Trade Professionals) that may be actually employed by Respondent met the minimum qualification for "duly qualified faculty" because Respondent failed to submit resumes, CMTT or NCCER certificates, transcripts for continuing education courses and degrees for the following faculty members listed in Respondent's catalog: G.B. (Plumbing), W.W. (Locksmith), M.C. (Electrical), R.R. (Welding), and D.H. (Machining).² (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71720, subds. (b)(1) and (b)(2)).
- c. The Bureau was unable to determine if the faculty (Trade Professionals) listed by Respondent in its application are actually employed by Respondent. Respondent failed to submit contract agreements for the following faculty members listed in Respondent's catalog: G.B. (Plumbing), W.W. (Locksmith), M.C. (Electrical), R.R. (Welding), and D.H. (Machining). (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71250).

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² In the interests of privacy, proposed faculty members' initials, rather than full names, have been used. These individuals' full names were included in the Notice of Denial of Application for Approval to Operate.

THIRD CAUSE FOR DENIAL OF APPLICATION

(Catalog)

(Cal. Educ. Code § 94887; Cal. Code Regs., title 5, §§ 71810, subds. (b)(6) and (b)(15))

- 20. Respondent's application is subject to denial because it fails to include the requisite information in its proposed catalog. Respondent has therefore failed to provide evidence that it has the capacity to meet the minimum operating standards. In particular:
- a. Respondent's proposed catalog does not contain the institution's policies and practices, including required disclosures regarding any form of financial aid program. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71810, subd. (b)(6)).
- b. The policy on retention of student records, on page 59 of Respondent's proposed catalog, is not in compliance with Education Code section 94900. Respondent's proposed catalog states that "transcripts will be maintained permanently," but failed to add that student's certificates will also be maintained permanently. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71810, subd. (b)(15)).

FOURTH CAUSE FOR DENIAL OF APPLICATION

(Distance Education) (Cal Educ. Code §§ 94834 and 94887; Cal. Code Regs., title 5, § 71715, subds. (d)(1), (3), (4), and (6))

- 21. Respondent's application is subject to denial because it fails to include evidence that its educational program CMTT Level I complies with legal requirements. (Cal Educ. Code §§ 94834 and 94887; Cal. Code Regs., title 5, § 71715, subds. (d)(1), (3), (4), and (6)). Respondent has therefore failed to provide evidence that it has the capacity to meet the minimum operating standards. In particular:
- a. On page seven (7) of Respondent's proposed catalog, Respondent disclosed that "the videos in this course are to be used for developing trade knowledge prior to learning and/or practicing hands-on application." But Respondent proposes to issue a certificate certifying that a student "has successfully completed a comprehensive program of study in the following seven (7) trades plus Core Curriculum: Plumbing, Locksmithing, Carpentry, Masonry, Electrical, Welding and Machining." According to the disclosure, the videos do not deliver or provide the hands-on

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practice necessary for application. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71715, subd. (d)(1).

- The Bureau was unable to determine if faculty (Trade Professionals) that may be actually employed by Respondent meet the minimum qualification as "duly qualified faculty" competent in distance education techniques and able to use readily available, reliable technology. Respondent failed to submit resumes (which contain faculty experience teaching and developing distance education), CMTT or NCCER certificates, transcripts for continuing education courses and degrees. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71715, subd. (d)(3)).
- c. Respondent's distance education does not provide computer augmented services for students and faculty to have meaningful interactions. In response to Code of Regulations, title 5, section 71715, subdivision (d)(4), Respondent submitted the definition developed by an accrediting agency, Distance Education and Training Council (DETC). Respondent implied that, since DETC's definition does not have a requirement of "providing meaningful interaction," it is not necessary for Respondent to implement such a component. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71715, subd. (d)(4)).
- d. The assessments of Respondent's video programs (student testing) are insufficient to evaluate learning outcomes. For example, "Testing and Certificate Requirements" as referenced in Respondent's catalog at page 35, states "When you complete the video instruction in the Welding Course, you will take an online examination to test your knowledge. Also, for each of the assigned chapters in your Welding textbook, you may optionally complete an end-of-chapter quiz. Quizzes are optional study tools to support passing your final exam. Exams are online, not timed, and are open book, open video. Once started, an online exam may be suspended but must be completed within 60 days. When you pass your final exam with a score of 80% or higher, you will receive a Welding Theory Certificate." Such testing is insufficient to evaluate students' learning outcomes. In addition, Respondent's proposed programs require practical application, but its institution does not offer practical training. (Cal. Educ. Code § 94887; Cal. Code Regs., title 5, § 71715, subd. (d)(6)).

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December 31, 2011 were reviewed. The financial statements Respondent offered for the period

ending December 31, 2012 were neither audited nor reviewed.

EIGHTH CAUSE FOR DENIAL OF APPLICATION 1 (Financial Resources – Ability To Pay Operating Expenses Due Within 30 Days) (Educ. Code § 94887; and Cal. Code Regs., title 5, §§ 71700, 71745, subd. (a)(5), 2 and 74115, subd. (b)(3)) Respondent's application is subject to denial because it fails to document that 3 Respondent is able to pay all operating expenses due within 30 days, as required by Code of 4 5 Regulations, title 5, section 71745, subdivision (a)(5). (Educ. Code § 94887; Cal. Code Regs., title 5, §§ 71700, 71745, subd. (a)(5), and 74115, subd. (b)(3)). In particular, the list of accounts 6 7 stated in Respondent's income statements are too summary to determine whether Respondent is able to pay all operating expenses due within 30 days. 8 NINTH CAUSE FOR DENIAL OF APPLICATION 9 (Prohibited Practice) 10 (Educ. Code § 94897, subd. (i)(1)) Respondent's application is subject to denial because Respondent's catalog states or 26. 11 12 implies an affiliation with a government agency, agency, or association when none exists. (Educ. 13 Code § 94897, subd. (i)(1)). In particular, the "Financial Aid" section of Respondent's catalog reads, in part: "This School accepts students through third-party authorizing agents of the State 14 Compensation Insurance Fund, Workforce Investment Act (WIA) and Title 38, Chapter 31. If the 15 student has received federal student financial aid funds, the student is entitled to a refund of 16 moneys not paid from federal student financial aid program funds." This statement is not true as 17 it would require Respondent to obtain approval from government entities only after the Bureau 18 issued Respondent approval to operate. 19 ///// 20 21 ///// ///// 22 23 ///// ///// 24

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1	PRAYER
2	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
3	and that following the hearing the Bureau for Private Postsecondary Education issue a decision:
4	1. Denying the Application for Approval to Operate an Institution Non-Accredited of
5	Accelerated Technical Training Institute; Gene Kelly, 50% Owner; and Paula Kelly, 50% Owner;
6	and
7	2. Taking such other and further action as deemed necessary and proper.
8	DATED: 8/21/15
JOANNE WENZEL	
10	Bureau for Private Postsecondary Education Department of Consumer Affairs
11	State of California Complainant
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