

Bureau for Private Postsecondary Education 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818 P (916) 574-8900 F (916) 263-1897 www.bppe.ca.gov



CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT

To: Columbia International College, Inc., Owner Columbia International College 6303 Owensmouth Avenue, 10 Floor, Suite 996 Woodland Hills, CA 91367

INSTITUTION CODE: 42058873 CITATION NUMBER: 2021085

CITATION ISSUANCE/SERVICE DATE: September 17, 2020

DUE DATE: October 17, 2020 FINE AMOUNT: \$ 5,050.00

ORDER OF ABATEMENT INCLUDED: YES

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

CITATION

A Citation is hereby issued to Columbia International College, Inc., Owner of Columbia International College (Institution) located at 6303 Owensmouth Avenue, 10 Floor, Suite 996 pursuant to Business and Professions Code section 125.9; California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

BACKGROUND

On December 12, 2019, the Bureau issued Citation Number 1920157 for failing to submit Student Tuition Recovery Fund (STRF) Assessment Reporting forms and the 2017 Annual Report, as well as for failing to pay the annual fee for calendar year 2019. As of September 17, 2020, the citation is currently outstanding.

In addition, on February 26, 2020, Bureau staff attempted to conduct an unannounced Compliance inspection at the Institution. Upon arrival, Bureau staff was informed by a receptionist that none of the occupants for suite 996 were present. The Institution failed to have personnel available during the Institution's listed hours of Monday through Friday, 9:00 am to 5:00pm, in violation of 5, CCR section 71930 (e).

Lastly, all institutions are required to submit a Student Tuition Recovery Fund (STRF) Assessment Reporting Form to the Bureau no later than the last day of the month following the close of the quarter.

Pursuant to CEC section 94923(a) The Student Tuition Recovery Fund relieves or mitigates economic loss suffered by a student while enrolled in an institution not exempt from this article pursuant to Article 4 (commencing with section 94874), who, at the time of his or her enrollment, was a California

resident or was enrolled in a California residency program, prepaid tuition, and suffered economic loss.

The Bureau sends notifications/reminders to all approved institutions 30 prior to close of each quarter.

As of September 17, 2020, the Institution has not submitted the STRF Assessment Reporting Forms for the 4th Quarter of 2019, 1st and 2nd Quarters of 2020.

VIOLATION

Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.

1. **Violation:**

5, CCR Section 76130 (a-e) - Collection and Submission of Assessments

- "(a) A qualifying institution shall collect the assessment from each student in an educational program at the time it collects the first payment from or on behalf of the student at or after enrollment. The assessment shall be collected for the entire period of enrollment, regardless of whether the student pays the institutional charges in increments.
- (b) A qualifying institution shall complete the STRF Assessment Reporting Form (Rev. 2/10) and remit it with the STRF assessments collected from students to be received by the Bureau no later than the last day of the month following the close of the quarter as follows:
- (1) April 30 for the first quarter,
- (2) July 31 for the second quarter,
- (3) October 31 for the third quarter, and
- (4) January 31 for the fourth quarter. If the due date falls on a Saturday, Sunday or State or federal holiday, the due date shall be extended to the next regular business day for the Bureau.
- If the due date falls on a Saturday, Sunday, or State or federal holiday, the due date shall be extended to the next regular business day for the Bureau.
- (c) The STRF Assessment Reporting Form shall contain the following information:
- (1) Total number of students who signed enrollment agreements for educational programs during the reporting period; and
- (2) Total number of students eligible for STRF who signed enrollment agreements for educational programs during the reporting period; and
- (3) The total number of students who signed their enrollment agreement during the reporting period, were eligible for STRF, and who made their first payment during the reporting period; and
- (4) The total number of students who signed their enrollment agreement in a previous reporting period, were eligible for STRF, and who made their first payment during the current reporting period; and
- (5) Total amount of institutional charges after rounding each student's institutional charges to the nearest \$1,000, for all eligible STRF students whose STRF assessment was collected in the reporting period; and
- (6) Current contact telephone number of the person preparing the form; and
- (7) A declaration dated and signed under penalty of perjury by the person preparing the form that the form and any attachments are true and correct.
- (d) In the event of a school closure, any collected assessments shall be remitted to the Bureau within seven days following the cessation of instruction.
- (e) Submission of all prior reports and assessments required by this section is a condition of renewal."

The Institution has failed to submit STRF Assessment Reporting Forms for the following quarters:

- Fourth Quarter for 2019;
- First and Second Quarters of 2020.

On December 17, 2019, the Institution was notified via mail at, 5023 N. Parkway Calabasas, Calabasas, CA 91302, that the STRF Assessment Reporting Form for the 4^{th} quarter of 2019 was due. As of September 17, 2020, the Bureau has not received the STRF Assessment Reporting Form from the Institution.

On March 24, 2020, the Institution was notified via mail at, 5023 N. Parkway Calabasas, Calabasas, CA 91302, that the STRF Assessment Reporting Form for the 1st quarter of 2020 was due. As of September 17, 2020, the Bureau has not received the STRF Assessment Reporting Form from the Institution.

On June 18, 2020, the Institution was notified via mail at, 5023 N. Parkway Calabasas, Calabasas, CA 91302, that the STRF Assessment Reporting Form for the 2nd quarter of 2020 was due. As of September 17, 2020, the Bureau has not received the STRF Assessment Reporting Form from the Institution.

Order of Abatement:

The Bureau orders that the Institution submit the delinquent STRF Assessment Reporting Forms with the STRF Assessments collected from students for the quarters listed above. The information provided shall comply with "Record Keeping Requirements" Pursuant to 5, CCR section 76140.

Assessment of Fine

The fine for this violation is \$50.00

2. **Violation:**

CEC Section 94932.5 (a) - Announced and Unannounced Compliance Inspections

"(a) As part of its compliance program, the bureau shall perform announced and unannounced inspections of institutions at least every five years.

5, CCR Section 71930 (e) - Maintenance of Records

"(e) All records that the institution is required to maintain by the Act of this chapter shall be made immediately available by the institution for inspection and copying during normal business hours by the Bureau and any entity authorized to conduct investigations."

On February 26, 2020, Bureau staff attempted to conduct an unannounced Compliance inspection at the Institution. Bureau staff was unsuccessful in their attempts to reach several Institution staff members. In addition, Bureau staff was also unsuccessful in their attempts to reach Institution's representatives whose numbers were listed in the Institution's school catalog and website as none of the numbers listed were in operation.

The Institution failed to have personnel present during their business hours of Monday through Friday, 9:00 am to 5:00 pm, in violation of 5, CCR section 71930 (e).

Order of Abatement:

The Bureau orders the Institution to submit an established policy, or procedure, that identifies how personnel will be present during normal business hours to allow the Bureau access to the Institution to inspect all records that are required to be maintained per, 5,CCR Section 71930 (e).

Assessment of Fine

The fine for this violation is \$5,00.00

TOTAL ADMINISTRATIVE FINE DUE: \$5,050.00

ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of \$5,050.00 for the violations described above. Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.

COMPLIANCE WITH ORDER OF ABATEMENT

In accordance with the provisions of CEC section 94936 and 5, CCR section 75020 the Bureau hereby issues the order(s) of abatement described above. **Evidence of compliance with the order of abatement must be submitted, to the Bureau, within 30 days** from the date of service of the Citation.

APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference **and/or** Administrative Hearing' form (enclosed) within <u>30 days</u> from the date of service of the Citation. If you do not request an informal conference **and/or** an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.

Unless a written request for an informal conference **and/or** an administrative hearing is signed by you and delivered to the Bureau by **October 17, 2020**, you will be deemed to have waived or forfeited your right to appeal this matter.

EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **September 17**, **2020**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **October 17**, **2020**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

Payment of the administrative fine and/or written request for appeal must be mailed to:

Nicole Mitchell, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834 Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this Citation, or desire further information, please contact Nicole Mitchell, Citation Analyst, at (916) 574-8995 or Nicole.Mitchell@dca.ca.gov.

"Original Signature on File"	"9/17/2020"
Christina Villanueva	Date
Discipline Manager	

Enclosures

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail