## FINDING OF FACT

- 1. On or about February 2, 2016, Complainant Joanne Wenzel, in her official capacity as the Bureau Chief of the Bureau for Private Postsecondary Education,
  Department of Consumer Affairs, filed Accusation No. 996860 against Form Academy,
  Inc., Miriam Jones (Respondent) before the Director of Consumer Affairs. (Accusation attached as Exhibit A.)
- 2. On or about October 27, 2010, the Bureau for Private Postsecondary Education (Bureau) issued Certification of Institutional and Program Approvals No. 83978984 to Respondent. The Certification of Institutional and Program Approvals was in full force and effect at all times relevant to the charges brought in Accusation No. 996860 and will expire on October 20, 2016, unless renewed.
- 3. On or about February 8, 2016, Respondent was served by Certified and First Class Mail copies of the Accusation No. 996860, Statement to Respondent, Notice of Defense, Request for Discovery, and Discovery Statutes (Government Code sections 11507.5, 11507.6, and 11507.7) at Respondent's address of record which is required to be reported and maintained with the Bureau. Respondent's address of record was and is:

## 1316 Glendale Blvd Los Angeles, CA 90026

- 4. On or about February 17, 2016, the aforementioned documents were returned by the U.S. Postal Service marked "Return To Sender, No Such Number, Unable to Forward."
- 5. On or about February 8, 2016, Respondent was served by Certified and First Class Mail copies of the Accusation No. 996860, Statement to Respondent, Notice of

of Government Code section 11505, subdivision (c) and/or Business & Professions Code section 124.

- 12. Government Code section 11506(c) states, in pertinent part:
- (c) The respondent shall be entitled to a hearing on the merits if the respondent Files a notice of defense...and the notice shall be deemed a specific denial of all parts of the accusation...not expressly admitted. Failure to file a notice of defense in its secretion may nevertheless grant a hearing.
- 13. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 996860.
  - 14. California Government Code section 11520(a) states, in pertinent part:
  - (a) If the respondent either fails to file a notice of defense...or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent...
- 15. Pursuant to its authority under Government Code section 11520, the Director finds Respondent is in default. The Director will take action without further hearing and, based on the relevant evidence contained in the Default Decision Evidence Packet in this matter, finds that the charges and allegations in Accusation No. 996860 are separately and severally, found to be true and correct by a preponderance of the evidence.
- 16. A Certification of Costs for investigation and enforcement in the amount of \$7,570.00 as of April 23, 2016, was submitted as part of the evidence packet. Pursuant to Bus. & Prof. Code § 125.3(c), it is hereby deemed prima faeie evidence that the costs are reasonable.

## DETERMINATION OF ISSUES

1. Based on the foregoing findings of fact, Respondent Form Academy, Inc.,

Miriam Jones has subjected her Certification	on of Institutional and Program	Approvals No
83978984 to discipline.		

- 2. The agency has jurisdiction to adjudicate this case by default.
- 3. The Director of Consumer Affairs is authorized to revoke Respondent's Certification of Institutional and Program Approvals based upon the following violations alleged in the accusation, which are supported by the evidence contained in the Default Decision Evidence Packet in this case:
- a. Falsely Advertising as an Accredited Institution in violation of Code §§
   94932 and 94897€ in conjunction with Cal. Code of Regs., Title 5, § 75100;
- b. Falsification of Records in violation Code §§ 94932 and 94897(k) in conjunction with Cal. Code of Regs., Title 5, § 75100;
- c. Failure to Maintain Records of Degree Granted in violation of under Code §§ 94900(b)(l) and 94932 in conjunction with Cal. Code of Regs., Title 5, § 75100;
- d. Failure to Maintain Faculty Records in violation of Code §§ 94900.5(b) and 94932 in conjunction with Cal. Code of Regs., Title 5, § 75100;
- e. Failure to Maintain Student Records in violation of Cal. Code of Regs., Title 5, § 6 71920, subdivisions (b)(l)(A), (b)(4), (b)(5)(A), (b)(9) and (b)(10);
- f. Violation on Enrollment Agreement Requirements in violation of Code §§ 94932, 92902, subdivisions (a) and (b)(3), 94911 subdivisions (c), (i)(l), (i)(2) and (g)(l) and 94912 in conjunction with Cal. Code of Regs., Title 5, §§ 71800 subdivisions (a), (b), (c) and (d), 75100, 76215 subdivisions (a) and (b), and 76120(a);
- g. Violation of School Catalog Requirements in violation of Code §§ 94909 subdivisions (a)(1), (a)(3)(A), (a)(3)(B), (a)(8)(A) and (a)(12) and 94932 in conjunction

with Cal. Codes of Regs.,	Title 5, §§ 75100,	and 71810 subdivisions	(b)(1), (b)(9),	(b)(12)
(b)(13)(B) and (b)(13)(C)	,			

- h. **School Performance Fact Sheet** deficiencies in violation of Code §§ 94910 subdivisions (a), (b), (c), (d), (g)(2) and 94932 in conjunction with Cal. Code of Regs., Title 5, 75100;
- i. Failure to Provide a Refund in violation of Code §§ 94932 and 94920(e) in conjunction with Cal. Code of Regs., Title 5, §§ 75100, 71745 subdivisions (a)(4), (a)(5) and (a)(6) and 71750 subdivisions (a), (c)(l) and (e);
- j. Failure to Pay Required Fees in violation of Code §§ 94932 and 94930.5(d)(l)(A) in conjunction with Cal. Code of Regs., Title 5, §§ 75100 and 74006(b);
- k. Failure to Submit Required Report in violation of Code §§ 94929(a), 94932 and 94934 in conjunction with Cal. Code of Regs., Title 5, §§ 75100 and 74110(c);
- 1. Failure to Maintain Correct Withdrawal Information in violation of Code § 94932 in conjunction with Cal. Code of Regs., Title 5, §§ 75100 and 71750(f);
- m. Failure to Maintain Evidence That Students Met Minimum Qualifications in violation of Code § 94932 in conjunction with Cal. Code of Regs., Title 5, §§ 75100, 71770(a)(l) and 71920(b)(l)(A);
- n. Failure to Notify Bureau of New Programs in violation of Code § 94932 in conjunction with Cal. Code of Regs., Title 5, §§ 75100 and 716.60;
- o. Failure to Have Instructions and/or Qualified Instructors in violation of Code § 94932, Cal. Code of Regs., Title 5, §§ 75100, 71715 subdivisions (a) and (c) and 71720(b)(l);
  - p. Failure to Meet Facility Standards in violation of Code § 94932 in