

## Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833 P.O. Box 980818, West Sacramento, CA 95798-0818 P (916) 431-6959 F (916) 263-1897 www.bppe.ca.gov



# **CITATION: ASSESSMENT OF FINE**

To: ELS Educational Services, Inc., dba ELS Language Centers, ELS Language Centers

2425 Prospect Street Berkeley, CA 94704

INSTITUTION CODE: 95475704 CITATION NUMBER: 1819055

CITATION ISSUANCE/SERVICE DATE: November 21, 2018

**DUE DATE: December 21, 2018 FINE AMOUNT: \$ 5,000.00** 

**ORDER OF ABATEMENT INCLUDED: No** 

Christina Villanueva issues this Citation: Assessment of Fine (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

#### CITATION

A Citation is hereby issued to ELS Educational Services, Inc., dba ELS Language Centers, Owner of ELS Language Centers (Institution) located at 2425 Prospect Street, Berkeley, CA 94704, pursuant to Business and Professions Code section 125.9; California Education Code (CEC) sections 94936 and 94932; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

#### **BACKGROUND**

In accordance with CEC Section 94926 and 5, CCR Section 76240(a) an institution shall notify the Bureau in writing of its intention to close, at least 30 days prior to closing. On May 24, 2018, the Bureau received a written notice via email from ELS Educational Services, Inc., dba ELS Language Centers regarding impending closure of its branch location in Berkeley, CA., with a reported closure date of June 1, 2018. The school failed to provide the required 30-day advance notice of school closure to the Bureau.

# **VIOLATION**

- # Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.
  1. Violation:
  - CEC Section 94926(a)(b)(c)(d) Procedures Prior to Closing, Teach-Out Plans

- "At least 30 days prior to closing, the institution shall notify the bureau in writing of its intention to close. The notice shall be accompanied by a closure plan, which shall include, but not necessarily be limited to, all of the following:
- (a) A plan for providing teach-outs of educational programs, including any agreements with any other postsecondary educational institutions to provide teach-outs.
- (b) If no teach-out plan is contemplated, or for students who do not wish to participate in a teach-out, arrangements for making refunds within 45 days from the date of closure, or for institutions that participate in federal student financial aid programs arrangements for making refunds and returning federal student financial aid program funds.
- (c) If the institution is a participant in federal student financial aid programs, it shall provide students information concerning these programs and institutional closures.
- (d) A plan for the disposition of student records."

# 5, CCR Section 76240(a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2) - Required Notices and Teach-Out Plan.

"All institutions, including those exempts from Bureau regulation pursuant to the Code, shall do the following prior to closing:

- (a) At least 30 days prior to closing, the institution shall notify the Bureau in writing of its intention to close and provide a closure plan. The closure plan shall include:
- (1) The exact date and reason for the closure.
- (2) The last date of instruction for each educational service or program.
- (3) A list of students who were enrolled at any time during the 60 days prior to closure.
- (4) If any student will not be provided complete educational services or the educational program, the institution shall provide:
- (A) A plan for providing teach-outs or transfers, including the details of any agreements with other institutions.
- (B) If no teach-out is contemplated, or for students who do not wish to participate in a teach-out, arrangements for making refunds within 45 days from the date of closure, or for institutions that participate in federal student financial aid programs arrangements for making refunds and returning federal student financial aid program funds.
- (5) A plan for the disposition of student records.
- (6) A plan to notify students of their rights and options under the Act and this chapter.
- (b) The institution shall notify the students of the following:
- (1) If the institution is a participant in federal student financial aid programs, it shall provide students information concerning those programs and institutional closures.
- (2) If any student will not be provided complete educational services or the educational program, information regarding the Student Tuition Recovery Fund and the Bureau's physical and Internet addresses."

The Institution failed to provide written notice of closure to the Bureau at least 30 days prior to closing.

## **Assessment of Fine**

The fine for this violation is \$5,000.001

# **TOTAL ADMINISTRATIVE FINE DUE: \$5,000.00**

#### ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of \$5,000.00 for the violations described above. Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.

#### APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within 30 days from the date of service of the Citation. If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **December 21, 2018**, you will be deemed to have waived or forfeited your right to appeal this matter.

#### EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **November 21, 2018**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **December 21, 2018**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

## Payment of the administrative fine and/or written request for appeal must be mailed to:

Gurinder Sandhu, Discipline Citation Program Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

# **CONTACT INFORMATION**

If you have any questions regarding this Citation, or desire further information, please contact Gurinder Sandhu, Citation Analyst, at 916-431-6940 or <a href="mailto:Gurinder.Sandhu@dca.ca.gov">Gurinder.Sandhu@dca.ca.gov</a>.

Christina Villanueva Discipline Manager

Date

# **Enclosures**

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- > Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First- Class Mail