# BEFORE THE DIRECTOR DEPARTMENT OF CONSUMER AFFAIRS BUREAU FOR PRIVATE POSTSECONDARY EDUCATION STATE OF CALIFORNIA

In the Matter of the Accusation Against:

#### **HIGH DESERT EMT**

12241 Industrial Blvd., #208

Victorville, CA 92395

Mailing Address:

P.O. Box 2117

Apple Valley, CA 92395

Institution Code: 71435217

Case No.: BPPE22-169

Respondent.

#### **DECISION AND ORDER**

The attached Stipulated Revocation of Approval to Operate and Order is hereby accepted and adopted by the Director of the Department of Consumer Affairs as the Decision in the above-entitled matter.

This Decision shall become effective on		June 16	,	2023.
It is so ORDERED	May 12	2	023	

"Original Signature on File"
RYAN MARCROFT
DEPUTY DIRECTOR, LEGAL AFFAIRS DIVISION
DEPARTMENT OF CONSUMER AFFAIRS

1 2 3 4 5 6 7 8 9 10	ROB BONTA Attorney General of California NANCY A. KAISER Supervising Deputy Attorney General LANGSTON M. EDWARDS Deputy Attorney General State Bar No. 237926 300 So. Spring Street, Suite 1702 Los Angeles, CA 90013 Telephone: (213) 269-6371 Facsimile: (916) 731-2126 Attorneys for Complainant  BEFOR DEPARTMENT OF CO FOR THE BUREAU FOR PRIVATE STATE OF CA	ONSUMER AFFAIRS POSTSECONDARY EDUCATION		
11	In the Matter of the Accusation Against:	Case No. BPPE22-169		
12	HIGH DESERT EMT	Case No. BFFE22-109		
13	12241 Industrial Blvd., #208 Victorville, CA 92395	STIPULATED REVOCATION OF		
14	MAILING ADDRESS	APPROVAL TO OPERATE AND ORDER		
15	P.O. Box 2117 Apple Valley, CA 92395			
16 17	Approval to Operate Institution Code No. 71435217			
18	Respondent.			
19				
20	IT IS HEREBY STIPULATED AND AGR	EED by and between the parties to the above-		
21	entitled proceedings that the following matters are true:			
22	<u>PARTIES</u>			
23	1. Deborah Cochrane (Complainant) is the Chief of the Bureau for Private			
24	Postsecondary Education (Bureau). She brought t	this action solely in her official capacity and is		
25	represented in this matter by Rob Bonta, Attorney	General of the State of California, by Langston		
26	M. Edwards, Deputy Attorney General.			
27	2. High Desert EMT, Kalli Tice (Respondent) is representing herself in this proceeding			
28	and has chosen not to exercise her right to be repr	esented by counsel.		
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3. On or about November 10, 2020, the Bureau issued Approval to Operate Institution Code No. 71435217 to High Desert EMT, owned by Kalli Tice. The Approval to Operate Institution Code No. 71435217 was in full force and effect at all times relevant to the charges brought in Accusation No. BPPE22-169 and will expire on November 10, 2025, unless renewed.

#### **JURISDICTION**

4. Accusation No. BPPE22-169 was filed on February 2, 2023 before the Director of the Department of Consumer Affairs (Director) for the Bureau, and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on February 8, 2023. Respondent timely filed her Notice of Defense contesting the Accusation. A copy of Accusation No. BPPE22-169 is attached as Exhibit A and incorporated by reference.

## **ADVISEMENT AND WAIVERS**

- Respondent has carefully read, and understands the charges and allegations in
   Accusation No. BPPE22-169. Respondent also has carefully read, and understands the effects of
   this Stipulated Revocation of Approval to Operate Institution Code No. 71435217.
- 6. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel, at her own expense; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

#### **CULPABILITY**

8. Respondent admits the truth of each and every charge and allegation in Accusation No. BPPE22-169, agrees that cause exists for discipline and hereby stipulates to revocation of her Approval to Operate Institution Code No. 71435217 for the Bureau's formal acceptance.

- Respondent understands that by signing this stipulation she enables the Bureau to issue an order accepting the Revocation of Approval to Operate Institution Code No. 71435217 without further process.
- 10. Respondent further understands and agrees that the Bureau may deny an application for an approval to operate any institution that would be owned by, have persons in control of, or employ institution managers that had knowledge of, should have known, or knowingly participated in any conduct that was the cause for revocation or unmitigated discipline at another institution pursuant to Education Code section 94887.

#### **CONTINGENCY**

- 11. This stipulation shall be subject to approval by the Director of the Department of Consumer Affairs or the Director's designee. Respondent understands and agrees that counsel for Complainant and the staff of the Bureau may communicate directly with the Bureau regarding this stipulation and revocation, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Bureau considers and acts upon it. If the Bureau fails to adopt this stipulation as its Decision and Order, the Stipulated Revocation of Approval to Operate Institution Code No. 71435217 shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Bureau shall not be disqualified from further action by having considered this matter.
- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Revocation of Approval to Operate Institution Code No. 71435217, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Revocation of Approval to Operate Institution Code No. 71435217 is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Revocation of Approval to Operate Institution Code No. 71435217 may not be altered, amended,

modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

14. In consideration of the foregoing admissions and stipulations, the parties agree that the Bureau may, without further notice or formal proceeding, issue and enter the following Order:

#### **ORDER**

IT IS HEREBY ORDERED that Approval to Operate Institution Code No. 71435217, issued to Respondent High Desert EMT, Kalli Tice, is revoked and accepted by the Bureau.

- 1. The revocation of Respondent's Approval to Operate Institution Code No. 71435217 by the Bureau shall constitute the imposition of discipline against Respondent. This stipulation constitutes a record of the discipline and shall become a part of Respondent's license history with the Bureau.
- 2. Respondent shall lose all rights and privileges as an Approved Institution in California as of the effective date of the Director's Decision and Order.
- 3. If Respondent ever files an application for an Approval to Operate in the State of California, the Bureau shall treat it as a new application for Approval to Operate. Respondent must comply with all the laws, regulations and procedures for an Approval to Operate in effect at the time the application or petition is filed, and all of the charges and allegations contained in Accusation No. BPPE22-169 shall be deemed to be true, correct and admitted by Respondent when the Director determines whether to grant or deny the application or petition.
- 4. Respondent shall pay the agency its costs of investigation and enforcement in the amount of \$10,307.96 prior to issuance of a new or reinstated Approval to Operate.
- 5. Submission of Student Tuition Recovery Fund (STRF) Claims: If any student previously enrolled in High Desert EMT is deemed eligible by the Bureau for reimbursement through STRF, the Bureau shall notify Respondent and Respondent shall fully reimburse the Bureau within ninety (90) days of notification by the Bureau. The Bureau reserves the right to enforce required STRF reimbursement as if it were a money judgment pursuant to Title 9 (commencing with Section 680.010) of Part 2 of the Code of Civil Procedure.

1	6. Respondent understands that if she should ever reapply for a new Approval to			
2	Operate with the Bureau, all of the charges contained in Accusation No. BPPE22-169 shall be			
3	deemed true correct, and admitted by Respondent for the purpose of any Statement of Issues or			
4	any other proceeding seeking to deny or restrict licensure.			
5	<u>ACCEPTANCE</u>			
6	I have carefully read the Stipulated Revocation of Approval to Operate and Order. I			
7	understand the stipulation and the effect it will have on my Approval to Operate Institution Code			
8	No. 71435217. I enter into this Stipulated Revocation of Approval to Operate and Order			
9	voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the			
10	Director of the Department of Consumer Affairs.			
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12	DATED: 4/30/2023 "Original Signature on File"			
13	HIGH DESERT EMT, KALLI TICE Respondent			
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# **ENDORSEMENT** The foregoing Stipulated Revocation of Approval to Operate and Order is hereby respectfully submitted for consideration by the Bureau for Private Postsecondary Education. DATED: May 4, 2023 Respectfully submitted, ROB BONTA Attorney General of California NANCY A. KAISER Supervising Deputy Attorney General "Original Signature on File" LANGSTON M. EDWARDS Deputy Attorney General Attorneys for Complainant LA2022601953 65863788.docx

# Exhibit A

Accusation No. BPPE22-169

1	ROB BONTA					
2	Attorney General of California NANCY A. KAISER					
3	Supervising Deputy Attorney General LANGSTON M. EDWARDS					
4	Deputy Attorney General State Bar No. 237926					
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013					
6	Telephone: (213) 269-6371 Facsimile: (916) 731-2126					
7	Attorneys for Complainant					
8	BEFOR	E THE				
9	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION					
10	STATE OF CA					
11						
12						
13	In the Matter of the Accusation Against:	Case No. BPPE22-169				
14	HIGH DESERT EMT 12241 Industrial Blvd., #208					
15	Victorville, CA 92395	ACCUSATION				
16	mailing address P.O. Box 2117 Apple Valley, CA 92395					
17 18	Approval to Operate Institution Code No. 71435217					
19	Respondent.					
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22	PART	<u> TIES</u>				
23	1. Deborah Cochrane (Complainant) brings this Accusation solely in her official					
24	capacity as the Chief of the Bureau for Private Postsecondary Education, Department of					
25	Consumer Affairs.					
26	2. On or about November 10, 2020, the Bureau for Private Postsecondary Education					
27	issued Approval to Operate Institution Code No. 71435217 to High Desert EMT, owned by Kalli					
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Tice (Respondent). The Approval to Operate was in full force and effect at all times relevant to the charges brought herein and will expire on November 10, 2025, unless renewed.

#### **JURISDICTION**

- 3. This Accusation is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau for Private Postsecondary Education (Bureau), under the authority of the following laws. All section references are to the Education Code (Code) unless otherwise indicated.
  - 4. Business and Professions Code section 118(b) states:

The suspension, expiration, or forfeiture by operation of law of a license issued by a board in the department, or its suspension, forfeiture, or cancellation by order of the board or by order of a court of law, or its surrender without the written consent of the board, shall not, during any period in which it may be renewed, restored, reissued, or reinstated, deprive the board of its authority to institute or continue a disciplinary proceeding against the licensee upon any ground provided by law or to enter an order suspending or revoking the license or otherwise taking disciplinary action against the licensee on any such ground.

5. Section 94875 of the Code states, in pertinent part:

The bureau shall regulate private postsecondary educational institutions through the powers granted, and duties imposed, by this chapter. In exercising its powers, and performing its duties, the protection of the public shall be the bureau's highest priority. If protection of the public is inconsistent with other interests sought to be promoted, the protection of the public shall be paramount.

6. Section 94932 of the Code states:

The bureau shall determine an institution's compliance with the requirements of this chapter. The bureau shall have the power to require reports that institutions shall file with the bureau in addition to the annual report, to send staff to an institution's sites, and to require documents and responses from an institution to monitor compliance. When the bureau has reason to believe that an institution may be out of compliance, it shall conduct an investigation of the institution. If the bureau determines, after completing a compliance inspection or investigation, that an institution has violated any applicable law or regulation, the bureau shall take appropriate action pursuant to this article.

#### **STATUTORY PROVISIONS**

7. Section 94926 of the Code states:

At least 30 days prior to closing, the institution shall notify the bureau in writing of its intention to close. The notice shall be accompanied by a closure plan, which shall include, but not necessarily be limited to, all of the following:

(a) A plan for providing teach-outs of educational programs, including any

1	in writing within 30 days from service of the citation.		
2	(A) TC 1		
3	(4) If a hearing is not requested, payment of the administrative fine is due 30 days from the date of service, and shall not constitute an admission of the violation charged.		
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6	<u>REGULATORY PROVISIONS</u>		
7	10. California Code of Regulations, title 5, section 74000 subdivision (e)(1) states that		
8	"[i]f an institution fails to pay any fee and any penalty fees timely, the Bureau may initiate		
9	proceedings to revoke the institution's approval to operate for failure to pay fees."		
10	11. California Code of Regulations, title 5, section 75020 states:		
11	(a) The Bureau Chief, or his or her designee, or the Director's designee, is authorized		
12 13	to issue citations containing orders of abatement and/or administrative fines pursuant to section 94936 of the Code against approved private, postsecondary institutions that have committed any acts or omissions that are in violation of the Act or any regulation adopted		
14	pursuant thereto.		
15	(b) The Bureau Chief, or his or her designee, or the Director's designee, is authorized to issue citations containing orders of abatement and administrative fines not to exceed \$100,000 pursuant to section 94944 of the Code against persons who are without proper		
16	approval to operate a private, postsecondary institution. In addition, the citation may contain an order of abatement pursuant to section 149 of the Business and Professions Cod		
17	that requires the unapproved person to cease any unlawful advertising and to notify the telephone company furnishing services to the cited person: (1) to disconnect the telephone		
18 19	services furnished to any telephone number contained in the unlawful advertising, and (2) that subsequent calls to that number shall not be referred by the telephone company to any new number obtained by that person. The provisions of section 75040 shall apply to this		
	subsection.		
20   21	(c) In addition to the requirements of section 94936 of the Code, each citation shall inform the cited institution or person that:		
22	(1) if a hearing pursuant to the Administrative Procedure Act (APA) is not		
23	requested, payment of the administrative fine is due 30 days from the date of service, and shall not constitute an admission of the violation charged.		
24	(2) if a hearing pursuant to the APA is conducted and payment of an administrative fine is ordered, the administrative fine is due 30 days from when the order is effective;		
25	(3) if the cited institution or person desires an informal conference to contest the		
26	finding of a violation prior to an APA hearing, the informal conference shall be requested by written notice to the Bureau within 30 days from service of the citation;		
<ul><li>27</li><li>28</li></ul>	(4) failure to comply with any order of abatement within the time set forth in the citation, unless the citation is being appealed, may result in disciplinary action being		

the reasonable costs of the investigation and enforcement of the case, with failure of the licensee to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

#### **FACTUAL ALLEGATIONS**

Citation No. 2122134

- 19. On March 28, 2022, the Bureau issued Citation No. 2122134 to the Respondent for failure to submit Student Tuition Recovery Fund (STRF) Assessment Reporting Forms for the first, second and third quarters of 2021 and failure to pay its 2021 Annual Fee.
- 20. The Citation ordered Respondent to submit the delinquent first, second and third quarters of 2021 STRF and 2021 Annual Fee and all late payment penalty fees. An administrative fine of \$100.00 was issued for this Citation. The Citation was not appealed.
- 21. Respondent failed to submit payment of the Administrative Fine of \$100.00 and comply with the Order of Abatement to submit the delinquent first, second, and third quarter 2021 STRF Assessment Reporting Forms and 2021 Annual Fee and late payment penalty fees for Citation No. 2122134.

*Citation No. 2021238* 

- 22. On April 22, 2021, the Bureau issued Citation No. 2021238 to the Respondent for failure to submit STRF Assessment Reporting Forms for the fourth quarter of 2020 and failure to pay its 2020 Annual Fee. Accordingly, a 90 day late payment penalty was also assessed.
- 23. On January 4, 2022, the Bureau informed Respondent that it had received the fourth quarter 2020 STRF Assessement Reporting Form but had not received the 2020 Annual Fees and 90 day late payment penalty fee and that both were due by January 18, 2022.
- 24. On January 20, 2022, Respondent represented that the 2020 Annual Fee and 90 day late payment penalty would be delivered to the Bureau by "overnight" mail.
- 25. On February 17, 2022, the Bureau informed Respondent that the 2020 Annual Fees and late payment penalty fees were still outstanding and had not been delivered overnight, as

- 35. A.F. subsequently made numerous but unsuccessful attempts to reach Respondent, including sending text messages, emails, calling repeatedly and driving to the physical campus, but received no response. As a result, A.F. has not received EMT-B Certification.
- 36. A.F. paid \$795 for the course and \$94.00 for the course materials for a total of \$889.99.
- 37. On August 29, 2022, the Bureau received a complaint from Inland Counties Emergency Medical Agency (ICEMA) reporting that Respondent's EMT training program approval was revoked and that "the school is no longer active."
- 38. On August 29, 2022, ICEMA notified Respondent that the EMT training program was revoked and informed Respondent of student complaints filed with ICEMA on June 22, 2022 and July 6, 2022, respectively, regarding school closure after students paid tuition for online classes.
- 39. ICEMA has not been able to contact Respondent after "several attempts by phone, in person and via email."

## FIRST CAUSE FOR DISCIPLINE

(Failure to Comply with Citation)

40. Respondent has subjected its Approval to Operate to disciplinary action under Code section 94936 and California Code of Regulations, title 5, section 75050, subdivision (b), in that Respondent failed to comply with the Orders of Abatement to submit the delinquent first, second and third quarters of 2021 STRF and pay its 2021 Annual Fee and late payment penalty fees, as well as the Administrative Fine of \$100.00 in Citation 2122134. Complainant hereby incorporates paragraphs 19 –21 above as though set forth in full herein.

#### SECOND CAUSE FOR DISCIPLINE

(Failure to Comply with Citation)

41. Respondent has subjected its Approval to Operate to disciplinary action under Code section 94936 and California Code of Regulations, title 5, section 75050, subdivision (b), in that Respondent failed to comply with the Order of Abatement to submit the outstanding 2020 Annual

Fee and late payment penalty fees for Citation No. 2021238. Complainant hereby incorporates paragraphs 22 and 23 above as though set forth in full herein.

#### THIRD CAUSE FOR DISCIPLINE

(Failure to Complete STRF Assessment Report and Remit Assessments)

42. Respondent has subjected its Approval to Operate to disciplinary action under Code section 94936 and California Code of Regulations, title 5, sections 74000, subdivision (e)(1) and 76130, subdivision (b), in that Respondent failed complete the STRF Assessment Reporting Forms and remit with the STRF assessments collected from students as required for the following quarters: 4th Quarter 2021, 1st Quarter 2022, 2nd Quarter 2022, 3rd Quarter 2022 and 4th Quarter 2022.

#### **FOURTH CAUSE FOR DISCIPLINE**

(Failure to Comply with Procedures Prior Closing)

43. Respondent has subjected its Approval to Operate to disciplinary action under Code section 94926 and California Code of Regulations, title 5, section 76240, in that Respondent failed to comply with required procedures prior to closing, which includes but is not limited to providing the required notices and teach out plans. Complainant incorporates paragraphs 24 – 36 by reference as if fully set forth herein.

### FIFTH CAUSE FOR DISCIPLINE

(Failure to Provide Records to the Bureau Prior to Closing)

44. Respondent has subjected its Approval to Operate to disciplinary action under Code section 94927.5, in that Respondent failed provide the Bureau with pertinent student records, including transcripts and a plan for the retention of records and transcripts, prior to closing. Complainant incorporates paragraphs 27 – 39 by reference as if fully set forth herein.

# SIXTH CAUSE FOR DISCIPLINE

(Failure to Pay Annual Fee)

45. Respondent subjected its approval to operate to disciplinary action pursuant to California Code of Regulations, title 5, section 74000(e), for failing to pay its annual fees for the year 2022.

# **PRAYER** 1 2 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a 3 decision: 4 Revoking or suspending Approval to Operate Institution Code Number 71435217, 5 1. issued to High Desert EMT, Kalli Tice; 6 7 2. Ordering High Desert EMT, owned by Kallie Tice, to pay the Bureau for Private 8 Postsecondary Education the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and, 9 3. Taking such other and further action as deemed necessary and proper. 10 11 12 "Original Signature on File" DATED: 2/2/2023 DEBORAH COCHRANE 13 Chief 14 Bureau for Private Postsecondary Education 15 Department of Consumer Affairs State of California 16 Complainant 17 18 LA2022601953 65618215.docx 19 20 21 22 23 24 25 26 27 28 12