BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

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# APPEAL OF CITATION INFORMAL CONFERENCE DECISION: CITATION MODIFIED

January 3, 2020

Jenny Nguyen, Owner Jen's Styles & Beauty Training Center 8551 North Walnut Way Canoga Park, CA 91304

Date of Issuance	Citation Number	Institution Code
January 3, 2020	1920120	Unapproved

On December 12, 2019, an informal telephone conference was held in the matter of Citation: Assessment of Fine and Order of Abatement No. 1920120 (Citation) against Jenny Nguyen, Owner of Jen's Styles & Beauty Training Center (Institution). In attendance were Leeza Rifredi, Deputy Bureau Chief and Jenny Nguyen, Owner.

Pursuant to Business and Professions Code, section 148; California Education Code (CEC), section 94944; and Title 5 of California Code of Regulations (5, CCR), section 75020 and section 75040, the Bureau for Private Postsecondary Education (Bureau) renders the following decision relative to your appeal of the Citation No. 1920120.

It is the decision of the Deputy Bureau Chief that on December 12, 2019, Citation No. 1920120 is modified and makes the following change(s):

#### **VIOLATION CODE SECTIONS**

II Dele	ow you will find the California Education Code (CEC) and/or Title 5 of the California Code of
Reg	gulations (5, CCR code) section(s) of law you are charged with violating.

#### 1. **Violation:**

#### CEC Section 94886. Approval to Operate Required

"Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter."

#### CEC Section 94817.5. Approved to Operate or Approved

"Approved to operate" or "approved" means that an institution has received authorization pursuant to this chapter to offer to the public and to provide postsecondary educational programs."

#### **CEC Section 94858. Private Postsecondary Educational Institution**

"Private postsecondary educational institution" means a private entity with a physical presence in this state that offers postsecondary education to the public for an institutional charge.

CEC Section 94868. To Offer to the Public

"To offer to the public" means to advertise, publicize, solicit, or recruit."

## **CEC Section 94869. To Operate**

"To operate" means to establish, keep, or maintain any facility or location in this state where, or from which, or through which, postsecondary educational programs are provided."

On February 22, 2019, Bureau staff reviewed the Institution's website (<a href="https://jnmicroblading.com">https://jnmicroblading.com</a>) and found that the Institution advertises the following educational programs with their respective tuition costs:

- Gel Manicure (1-day class) for \$300.00
- Dip Powder (1-day class) for \$400.00
- Acrylic Nails (Basic-4days classes) for \$700.00
- Eyelash Extension (Basic-2-day classes) for \$700.00
- Nipples Micropigmentation + Tattoo (3-day classes) for \$2,500.00
- Removal Tattoo (1-day class) for \$1,000.00
- Microblading Eyebrows (3-day classes) for \$2,500.00
- Permanent makeup Powder Eyebrows (2-day classes) for \$2,500.00
- Semi Permanent makeup + Microblading: Eyeliner + Lips (3-day classes) for \$2,500.00
- and Scalp Micropigmentation + Microblading (3-day classes) for \$2,800.00

Through the course of this investigation and evidence obtained it was substantiated that the Institution is currently operating as a private postsecondary institution and offering educational programs to the public requiring Bureau approval as the Scalp Micropigmentation + Microblading (3-day classes) educational program for \$2,800.00 exceeds the \$2,500.00 threshold within CEC section 94874 (f).

#### **Order of Abatement:**

The Bureau orders that the Institution cease to operate as a private postsecondary educational institution, unless the Institution qualifies for an exemption under CEC section 94874. The Institution must discontinue recruiting or enrolling students and cease all instructional services and advertising in any form or type of media, including <a href="https://jnmicroblading.com">https://jnmicroblading.com</a> and any other websites not identified here that are associated with the Institution, until such time as an approval to operate is obtained from the Bureau. The Institution must disconnect all telephone service numbers including but not limited to (469) 999-5251 that are associated with the Institution until such time as an approval to operate is obtained from the Bureau. To comply with the Order of Abatement the Institution must submit a school closure plan to the Bureau pursuant to California Education Code section 94926. The Institution must provide a roster of each student currently enrolled at the Institution. The roster must include the names of the students, their contact information (including phone number, email address, and physical address), the programs in which they are enrolled, the amount paid for the programs.

<u>Reason for modification</u>: New substantive facts were presented at the conference. The Order of Abatement has been satisfied.

#### **Assessment of Fine:**

The fine for this violation is \$50,000.00

The administrative fine for this violation has been modified from \$50,000.00 to \$1,000.00.

# **TOTAL MODIFIED ADMINISTRATIVE FINE DUE: \$1,000.00**

#### PENALTY - ASSESSMENT OF A FINE

Payment of the administrative fine is due within 30 days from the date of this decision. Please complete the Payment of Fine form. Payment must be made to the Bureau by check, or money order. Please include the citation number on the payment of the fine assessment. Payment of the administrative fine shall not constitute an admission of the violation(s) charged and shall be represented as satisfactory resolution of the matter for purposes of public disclosure. Payments may be mailed to:

Gabriella Perez, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834

#### APPEAL OF CITATION

You *do not* have the right to request another Informal Conference to appeal this modified Citation. You *do*, however, have the right to appeal this affirmed or modified Citation through an Administrative Hearing. A hearing before an Administrative Law Judge will be scheduled and you will be notified of the hearing date. The hearing will be held pursuant to Chapter 5 (commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you do not wish to appeal this modified Citation you must withdraw your initial request for an Administrative Hearing, if one was made. Please complete and mail the enclosed <u>Withdrawal – Request for Administrative Hearing</u> within <u>30 Days</u> of the date of this decision.

### EFFECTIVE DATE OF CITATION AND FINE ASSESSMENT

This modified Citation is effective on January 3, 2020. The payment is due by **February 2, 2020**.

Failure to pay the administrative fine within the time allowed is grounds for denial of an application for an approval to operate or discipline. The Bureau will promptly take all appropriate action to enforce the Modified Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

# **CONTACT INFORMATION**

If you have any questions regarding this decision or desire further information, please con Gabriella Perez, Citation Analyst, at (916) 594-8969 or at Gabriella.Perez@dca.ca.gov.					
	Date				
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# **Enclosures**

- Payment of Fine Waiver of Appeal Rights
   Withdrawal- Request for Administrative Hearing
   Declaration of Service by Certified and First-Class Mail