## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## NOTICE TO COMPLY

CA-50085168-022024

Institution	Paul Mitchell the School-Pasadena	Institution	626-376-8226
Name:		Telephone:	
Institution	50085168	Administrator	Peggy Lee Cao
Code:		Name:	
Street	825 E. Green Street	Inspection Date:	2/21/2024
Address:	Pasadena, CA 91101		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94911 (h)	Violation Description: Institution fails to include on page 11 of each program's enrollment agreement the institution's name in the second "insert name of institution" space of the transferability disclosure.
		Correction: In the transferability disclosure on page 11 of each program's enrollment agreement add the institution's name in the second "insert name of institution" space. Provide a copy of each program's enrollment agreement that shows compliance with CEC § 94911 (h).
2	CEC § 94919 (d)	<b>Violation Description:</b> Institution states on its Skin Care enrollment agreement that monies paid for student kits, supplies, and equipment are non-refundable during the cancellation period.
		Correction: Delete statement or change statement from non-refundable to refundable on the Skin Care enrollment agreement. Or add that it is non-refundable after the cancellation period. Provide a copy of the Skin

Violation	Code Section Violated	Description of the violation and required correction.
		Care enrollment agreement that shows compliance with CEC § 94919 (d).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Peggy Lee Cao
Bureau Compliance Analyst Name:	Luc Vang
Bureau Compliance Analyst Signature:	Art don

## NOTICE TO COMPLY DECLARATION

CA-50085168-022024

Institution	Paul Mitchell the School-	Institution	626-376-8226
Name:	Pasadena	Telephone:	
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	ation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	Date
Print Name and Title	