1	KAMALA D. HARRIS			
2	Attorney General of California MARC D. GREENBAUM			
3	Supervising Deputy Attorney General MORGAN MALEK			
4	Deputy Attorney General State Bar No. 223382			
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013			
6	Telephone: (213) 897-2643 Facsimile: (213) 897-2804			
7	Attorneys for Complainant			
8	BEFORE THE DEPARTMENT OF CONSUMER AFFAIRS			
9	FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION STATE OF CALIFORNIA			
10				
11	In the Matter of the Statement of Issues	Case No. 998592		
12	Against:			
13	YUIN UNIVERSITY; HENRY H. YU; RACHEL DE CHAVEZ-ZAYAS	STATEMENT OF ISSUES		
14	2007 E. Compton Blvd Compton, CA 90221	a a		
15	Renewal of Approval to Operate and Offer			
16	Educational Programs for Non Accredited			
17	Institution			
18	Respondents.			
19	Complainant allogos			
20	Complainant alleges:	TIES		
21				
22		s this Statement of Issues solely in her official		
23	capacity as the Chief of the Bureau for Private Postsecondary Education, Department of			
24	Consumer Affairs (Bureau). 2. On or about May 7, 2012, the Bureau	a manaissa di ann Amaliantian fam Damassa la f		
25	, , , , , , , , , , , , , , , , , , , ,	received an Application for Renewal of		
26	Approval to Operate and Offer Educational Programs for Non-Accredited Institutions from Yuin			
27	University signed by Andrew Kim and Christine Lee Kim who are not the owner of record for			
28	1 um University. Yum University's owner of rec	cord, registered with the Bureau, is Henry H. Yu.		

On or about April 23, 2012, Andrew Kim certified under penalty of perjury to the truthfulness of		
all statements, answers, and representations in the application. The Bureau denied the		
Application for Renewal of Approval to Operate and Offer Educational Programs for Non-		
Accredited Institutions on November 16, 2012.		
JURISDICTION		
3. This Statement of Issues is brought before the Director of the Department of		
Consumer Affairs (Director) for the Bureau for Private Postsecondary Education, under the		
authority of the following laws. All section references are to the California Education Code		
(Code) unless otherwise indicated.		
STATUTORY PROVISIONS		
4. Section 22 of the Business and Professions Code defines the term "board" to include		
"bureau."		
5. Section 480 of the Business and Professions Code states:		
(a) A board may deny a license regulated by this code on the grounds that the		
applicant has one of the following:		
(2) Done any act involving dishonesty, fraud, or deceit with the intent to		
substantially benefit himself or herself or another, or substantially injure another.		
(3) (A) Done any act that if done by a licentiate of the business or profession in		
question, would be grounds for suspension or revocation of license.		
6. Section 94885 of the Code states:		
(a) The bureau shall adopt by regulation minimum operating standards for an institution		
that shall reasonably ensure that all of the following occur:		
(1) The content of each educational program can achieve its stated objective.		
(2) The institution maintains specific written standards for student admissions for		
each educational program and those standards are related to the particular educational program.		
(3) The facilities, instructional equipment, and materials are sufficient to enable		
students to achieve the educational program's goals.		

- (4) The institution maintains a withdrawal policy and provides refunds.
- (5) The directors, administrators, and faculty are properly qualified.
- (6) The institution is financially sound and capable of fulfilling its commitments to students.
- (7) That, upon satisfactory completion of an educational program, the institution gives students a document signifying the degree or diploma awarded.
- (8) Adequate records and standard transcripts are maintained and are available to students.
- (9) The institution is maintained and operated in compliance with this chapter and all other applicable ordinances and laws.
 - 7. Section **94886** of the Code states:

Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter.

8. Section **94887** of the Code states:

An approval to operate shall be granted only after an applicant has presented sufficient evidence to the bureau, and the bureau has independently verified the information provided by the applicant through site visits or other methods deemed appropriate by the bureau, that the applicant has the capacity to satisfy the minimum operating standards. The bureau shall deny an application for an approval to operate if the application does not satisfy those standards.

- 9. Section **94891** of the Code states:
- (a) The bureau shall adopt by regulation the process and procedures whereby an institution may obtain a renewal of an approval to operate.
- (b) To be granted a renewal of an approval to operate, the institution shall demonstrate its continued capacity to meet the minimum operating standards.
- (c) (1) An institution that is denied renewal of an approval to operate may file an appeal in accordance with the procedures established by the bureau pursuant to Section 94888.

- (2) An institution that has filed an appeal of a denial of a renewal application may continue to operate during the appeal process, but must disclose in a written statement, approved by the bureau, to all current and prospective students, that the institution's application for renewal of approval to operate was denied by the bureau because the bureau determined the application did not satisfy the requirements to operate in California, that the institution is appealing the bureau's decision, and that the loss of the appeal may result in the institution's closure.
- (3) If the bureau determines that the continued operation of the institution during the appeal process poses a significant risk of harm to students, the bureau shall make an emergency decision pursuant to its authority provided in Section 94938.
 - 10. Section 94897 of the Code states:

An institution shall not do any of the following:

- (a) Use, or allow the use of, any reproduction or facsimile of the Great Seal of the State of California on a diploma.
- (b) Promise or guarantee employment, or otherwise overstate the availability of jobs upon graduation.
- (c) Advertise concerning job availability, degree of skill, or length of time required to learn a trade or skill unless the information is accurate and not misleading.
- (d) Advertise, or indicate in promotional material, without including the fact that the educational programs are delivered by means of distance education if the educational programs are so delivered.
- (e) Advertise, or indicate in promotional material, that the institution is accredited, unless the institution has been accredited by an accrediting agency.
- (I) Use the terms "approval," "approved," "approval to operate," or "approved to operate" without stating clearly and conspicuously that approval to operate means compliance with state standards as set forth in this chapter. If the bureau has granted an institution approval to

operate, the institution may indicate that the institution is "licensed" or "licensed to operate," but may not state or imply either of the following:

- (1) The institution or its educational programs are endorsed or recommended by the state or by the bureau.
- (2) The approval to operate indicates that the institution exceeds minimum state standards as set forth in this chapter.
- (p) Offer an associate, baccalaureate, master's, or doctoral degree without disclosing to prospective students prior to enrollment whether the institution or the degree program is unaccredited and any known limitation of the degree, including, but not limited to, all of the following:
- (1) Whether a graduate of the degree program will be eligible to sit for the applicable licensure exam in California and other states.
- (2) A statement that reads: "A degree program that is unaccredited or a degree from an unaccredited institution is not recognized for some employment positions, including, but not limited to, positions with the State of California."
- (3) That a student enrolled in an unaccredited institution is not eligible for federal financial aid programs.
 - 11. Section **94893** of the Education Code states:

If an institution intends to make a **substantive change** to its approval to operate, the institution **shall receive prior authorization from the bureau**. Except as provided in subdivision (a) of Section 94896, if the institution makes the substantive change without prior bureau authorization, the institution's approval to operate may be suspended or revoked.

12. Section 94894 of the Education Code states:

The following changes to an approval to operate are considered **substantive changes** and require prior authorization:

- (1) The name, institution/school code and website address of the institution.
- (2) The physical address of the institution's primary administrative location in California.
- (3) The mailing address, identified either by physical address or by post office box number, telephone number and fax number of the institution.
- (4) The physical address, phone number and fax number of each campus and branch at which the educational programs will be offered, including the identification of the institution's main location and branch locations.
- (5) The name, address, email address, telephone number, and fax number of an individual who will function as the institution's contact person for the purposes of the application.
- (6) The form of business organization of the institution (e.g., sole proprietorship, general or limited partnership, for-profit corporation, nonprofit corporation, or Limited Liability Corporation). If the institution is incorporated, the institution shall also identify the state within which the institution is incorporated and the date of incorporation, and provide copies of the articles of incorporation and bylaws.
- (7) The name, title, address, email address, telephone number, nature of interest and percentage of ownership of each person, as defined in section 94855 of the Code, who owns or controls 25% or more of the stock or an interest in the institution and, to the extent applicable, each general partner, officer, corporate director, member of the board of directors, and any other person who exercises substantial control over the institution's management or policies. For the purpose of this paragraph, a person exercises "substantial control over the institution's management or policies" if the person has the authority to cause the institution to expend money or incur debt in the amount of five thousand dollars (\$5,000) or more in any year.
- (A) For each address required, the institution shall provide a physical home address, and may request that the address, email address, and telephone number, of each person described in paragraph (7) be maintained as personal information.

2.7

- (B) The federal employer identification number for partnerships or the social security number for individual owners identified in the application pursuant to section 71130(a)(1).
- (d) In addition to the form required in (b), the institution shall submit all information required by section 71100(b), and the appropriate renewal fee as provided in Sections 94930.5(b)(1) and 94930.5(b)(2) of the Code, as applicable, to the Bureau. Except for the financial statements required by subdivision (e) of this section and the statement required in subdivision (f) of this section, if the information required in order to renew its approval to operate is substantially similar to the information submitted by the institution in its last renewal application, or initial application if it is the first renewal, the institution may state that there are no substantial changes.
- (e) The institution shall submit at the time it applies for renewal current financial statements that meet the requirements of section 74115 as follows: (1) for an institution with annual gross revenues of \$500,000 and over, statements shall be audited; (2) for an institution with annual gross revenues less than \$500,000, statements shall be reviewed.
- (f) The renewal application shall include a statement from any person identified in subdivision (h)(1) of this section who -
- (1) Was found in any judicial or administrative proceeding to have violated the Act or the law of any other state related to untrue or misleading advertising, the solicitation of prospective students for enrollment in an educational service, or the operation of a postsecondary school;
- (2) Was denied any type of license on grounds set forth in Section 480 of the Business and Professions Code;
- (3) Was adjudicated as responsible for the closure of an institution in which there were unpaid liabilities to the state or federal government or any uncompensated pecuniary losses suffered by students;
- (4) Has stipulated to a judgment or administrative order or entered a consent decree involving any of the matters described in this section.

- (5) Was convicted of any misdemeanor or felony as provided in Section 480(a)(1) of the Business and Professions Code;
- (g) The institution shall furnish in the application an explanation of any legal action pending against the institution or ownership or any of the institution's owners, officers, corporate directors, administrators, or instructors by any federal, state, or local law enforcement agency involving alleged acts of fraud, dishonesty, financial mismanagement, unpaid liabilities to any governmental agency or claims for pecuniary loss suffered by any student.
- (h) The institution shall include in its application the name, title, physical address, telephone number, fax number, and e-mail address for the agent for service of process in California as required by section 94943.5 of the Code. The agent shall be at an address other than the address of the institution or any branch. The agent must confirm the information and acknowledge in writing that he or she is the designated agent for service of process. The information shall be kept current pursuant to section 74190.
- (i) The institution shall include in its application an organization chart that shows the governance and administrative structure of the institution and the relationship between faculty and administrative positions. If there have been no substantive changes since the last submission of an organizational chart, the institution may so state and is not required to submit documentation.
- (j) The institution shall provide in the application a description of the job duties and responsibilities of each administrative and faculty position. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.
- (k) The institution shall identify in the application the chief executive officer, chief operating officer, and chief academic officer and describe their education, experience, and qualifications to perform their duties and responsibilities. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.

- (l) If the institution has a governing board, the application shall include the name, work address, email address, and telephone number of each member of the governing board. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.
- (m) The application shall contain the name, work address, email address, fax number and telephone number of the person with whom the Bureau will correspond and conduct legal transactions on behalf of the institution. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.
- (n) The institution shall describe in the application, in detail its mission and objectives. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.
- (o) The institution shall include, with its application, exemplars of all student enrollment agreements and instruments of indebtedness.
- (p) If an institution receives financial aid because its students qualify for it under any state or federal financial aid program, the application shall include a statement of its policies, practices, and disclosures regarding financial aid. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.
- (q) The institution shall include in its application copies of advertising and other statements disseminated to the public in any manner by the institution or its representatives that concern, describe, or represent each of the following:
 - (1) The institution.
 - (2) Each educational program offered by the institution.
- (3) If advertising is broadcast by television or radio, the application shall also include a copy of the script.
- (r) The institution shall identify and describe, in the application, the educational program it offers, or proposes to offer. If the educational program is a degree program, the institution shall identify the full title which it will place on each degree awarded. If there have

been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.

- (s) The application shall include, in addition to the general title, such as "Bachelor of Arts" or "Master of Science", the name of a specific major field of learning involved. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.
- (t) In addition, the institution shall list in the application, the following for each educational program offered unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (1) The admissions requirements, including minimum levels of prior education, preparation, or training;
- (2) If applicable, information regarding the ability-to-benefit examination as required by section 94904 of the Code.
 - (3) The types and amount of general education required;
- (4) The title of the educational programs and other components of instruction offered, including a description of the level of the courses (e.g., below college level, undergraduate level, graduate level);
 - (5) The mode of instruction;
 - (6) The graduation requirements.
- (7) Whether the educational program is designed to fit or prepare students for employment in any occupation. If so, the application shall identify each occupation and job title to which the institution represents the educational program will lead.
- (u) For each educational program that the institution offers or proposes to offer, the application shall contain a statement that the educational program meets the requirements of section 71710, as well as the following unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation:

- (2) The institution shall submit current, audited financial statements at the time it applies for approval to operate. Each set of financial statements shall comply with Section 74115 of this chapter.
- (x) The application shall include a statement that the institution has contracted with sufficient duly qualified faculty members who meet the qualifications of section 71720 unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (y)(1) For each program offered, the application shall contain a description of the facilities and the equipment which is available for use by students at the main, branch, and satellite locations of the institution unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (2) For facilities that are leased or rented, the application shall contain the name and address of the lessor or landlord, together with a copy of any use, lease, or rental agreements for the facilities unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (3) The application shall include, in addition to the description of the physical facilities, building diagrams or campus maps to assist the Bureau in locating these facilities. The diagrams or maps shall identify the location of classrooms, laboratories, workshops, and libraries unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (4) The description in the application shall include specifications of significant equipment that demonstrate that the equipment meets the standards prescribed by the Code and this chapter and is sufficient to enable students to achieve the educational objectives of each education program unless there have been no substantive changes since the last submission. If

there have been no substantive changes made the institution may so state and is not required to provide documentation.

- (5) For each item of significant equipment, the description in the application shall indicate whether the equipment is owned, leased, rented, or licensed for short- or long-term, or owned by another and loaned to be used without charge unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (6) The application shall contain a list of all permits, certifications, or other evidence of inspections or authorizations to operate required by the jurisdictions within which the institution operates that the institution has obtained, and/or an explanation as to why those permits, certifications, or inspections have not yet been obtained unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (z) The application shall include a description of library holdings, services, and other learning resources, including policies and procedures for supplying them to students who do not receive classroom instruction. The description need not consist of a list of each holding. The description shall include an explanation of how the library and other learning resources are sufficient to support the instructional needs of students and, if no facilities exist at the institution, how and when students may obtain access to a library and other learning resources as required by the curriculum unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (aa) If an institution represents to the public, in any manner, that it offers job placement assistance, the application shall include a description of the job placement assistance that it provides unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
 - (bb) The application shall include a copy of the institution's catalog, in published or

proposed-to-be-published form. The catalog shall meet the requirements of the Act and of section 71810.

- (cc) The institution shall submit with the application, a copy of the document that is awarded to a graduating student upon successful completion of each educational program unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (dd)(1) The application shall contain a description of how records required by Article 9 of the Act or this chapter are or will be organized and maintained, the types of documents contained in student files, how the records are stored, and whether academic and financial records are maintained in separate files. The description shall include a statement of the institution's procedures for security and safekeeping of records unless there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (2) The description in the application shall include the name, physical address, email address, and telephone number of the custodian of records, and the physical addresses and telephone numbers of the offices or buildings where the records will be maintained unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.
- (ee) The application shall contain a description of the procedures used by the institution to assure that it is maintained and operated in compliance with the Act and this Division.
- (ff)(1) The institution shall include in the application any material facts as defined by section 71340, which have not otherwise been disclosed in the application that might reasonably affect the Bureau's decision to grant an approval to operate. In this context, a fact would be "material" if it would change the Bureau's decision concerning the institution's ability to comply with any applicable provisions of the Act.

- (2) The institution may also include in the application any other facts which the institution would like the Bureau to consider in deciding whether to grant an approval to operate.
- (3) For the purposes of this section, a fact is "material" if, without its inclusion into the application, the information contained in the application would be false, misleading, or incomplete.
- (gg) The institution demonstrates its continued capacity to meet the minimum operating standards by submitting the renewal application signed and dated, and each fact stated therein and each attachment thereto declared to be true under penalty of perjury, as follows:
 - (1) Signatories:
 - (A) Each owner of the institution, or
- (B) If the institution is incorporated, the chief executive officer of the corporation and each person who owns or controls 25 percent or more of the stock or interest in the institution, or
 - (C) Each member of the governing body of a nonprofit corporation.
 - (hh) In addition to the fees required by subdivision (d) of this section:
- (1) An application for renewal that is received by the Bureau more than 30 days after the

expiration of the approval to operate shall be submitted with the 25 percent late payment penalty fee required by section 94931(a) of the Code.

- (2) An application for renewal that is received by the Bureau more than 90 days after the expiration of the approval to operate shall be submitted with the 35 percent late payment penalty fee required by section 94931(b) of the Code.
- (ii) Provided that a complete renewal application is received by the Bureau prior to the expiration of the approval, a valid approval to operate shall continue until the Bureau has acted upon the renewal application.
- (jj) An approval to operate that has expired may be renewed at any time within 6 months after its expiration on filing of an application for renewal and, as a condition precedent to

previously approved by a predecessor agency of the Bureau; or an accredited institution in the United States or Canada; or other state approved institution that documents that the institution at which the faculty member earned his or her degree is equivalent to an institution that is approved by the Bureau; or an institution outside the United States or Canada and in addition provides a comprehensive evaluation of the degree performed by a foreign credential evaluation service that is a member of the National Association of Credential Evaluation Services (NACES).

- 2. a credential generally recognized in the field of instruction.
- (B) The degree, professional license, or credential possessed by the person shall be at least equivalent to the level of instruction being taught or evaluated;
- (5) The institution's faculty as a whole shall possess a diverse educational background which shall be demonstrated in part by earned degrees from a variety of colleges and universities or by credentials generally recognized in the field of instruction;
- (6) When contracting for educational services, the institution shall maintain control of, and responsibility for, all academic matters, and shall assure that the instruction and faculty satisfy the standards established by the Act and this chapter;
- (7) The institution shall not employ or continue to employ any faculty who were adjudicated in a judicial or administrative proceeding as having violated any provision of the Act or this chapter or as having committed any act that would constitute grounds for the denial of a license under Section 480 of the Business and Professions Code;
- (8) Each institution shall have a written Academic Freedom Policy which describes
 the latitude the institution allows faculty in the classroom so faculty will not inadvertently violate the principles of academic freedom. These policies shall be made available to any person upon request. The institution shall not take adverse action based on a staff member's exercise of academic freedom consistent with the institution's policy; and
 - (9) The institution shall maintain records documenting that each faculty member is

duly qualified and was qualified to perform the duties to which the faculty member was assigned, including providing instruction, evaluating learning outcomes, evaluating graduate dissertations, theses, and student projects, and participating on doctoral committees.

- (b) Instructors in an Educational Program Not Leading to a Degree.
- (1) An institution shall employ instructors who possess the academic, experiential and professional qualifications to teach, including a minimum of three years of experience, education and training in current practices of the subject area they are teaching. If an instructor does not possess the required three years of experience, education and training in the subject area they are teaching, the institution shall document the qualifications the instructor possesses that are equivalent to the minimum qualifications.
- (2) Each instructor shall maintain their knowledge by completing continuing education courses in his or her subject area, classroom management or other courses related to teaching.
- (3) The institution shall not employ or continue to employ an instructor who was adjudicated in a judicial or administrative proceeding as having violated any provision of the Act or this chapter, or as having committed any act that would constitute grounds for the denial of a license under Section 480 of the Business and Professions Code.
 - 17. California Code of Regulations Title 5, section 71740 states:
- (a) A degree granting institution shall make available for student use a library and other learning resources.
- (b) An institution shall provide or make provisions for the library and other learning resources needed to support each educational program it offers, including resources such as reference works, periodicals, monographs, and media and equipment specific to the educational programs offered.
- (c) An institution shall describe onsite library and other learning resources, if any, that enable students to pursue inquiries, searches for information and documentation, and assignments connected with their study programs.

established by the American Institute of Certified Public Accountants. Nonprofit institutions shall provide annual financial statements as required under generally accepted accounting principles for nonprofit organizations.

- (3) The financial statements shall establish that the institution meets the requirements for financial resources required by Section 71745.
- (4) If an audit performed to determine compliance with any federal or state student financial aid program reveals any failure to comply with the requirements of the program and the noncompliance creates any liability or potential liability for the institution, the financial statements shall reflect the liability or potential liability.
- (5) Any audits shall demonstrate that the accountant obtained an understanding of the institution's internal financial control structure, assessed any risks, and has reported any material deficiencies in the internal controls.
- (c) Work papers for the financial statements shall be retained for five years from the date of the statements and shall be made available to the Bureau upon request.
- (d) "Current" with respect to financial statements means completed no sooner than 120 days prior to the time it is submitted to the Bureau, and covering no less than the most recent complete fiscal year. If more than 8 months will have elapsed between the close of the most recent complete fiscal year and the time it is submitted, the fiscal statements shall also cover no less than five months of that current fiscal year.

STATEMENT OF FACTS

- 24. On or about June 13, 2011, the Bureau received an Application for Change in Educational Objectives from the Respondent, signed by its owner of record (registered with the Bureau), Henry H. Yu, and sent by Respondent's Administrator, Rachel De Chavez-Zayas. On or about June 20, 2011, the Bureau mailed the Respondent a Receipt of Change of Educational Objective Application letter.
- 25. On or about September 26, 2011, the bureau sent a letter to the Respondent setting forth Respondent's Catalog Deficiencies and denying approval. On or about October 17, 2011, the Bureau received a letter from Respondent's Director for Administration, Rachel De Chavez-

Zayas, in response to the Respondent's Catalog Deficiencies. On or about October 27, 2011, the
Bureau mailed a deficiency letter to the Respondent. On November 14, 2011, the Bureau
received a response letter from the Respondent.

- 26. On or about February 24, 2012, the Bureau sent a reminder letter to the Respondent indicating that the institutional approval for Yuin University would expire on June 30, 2012. Further, on or about February 28, 2012, the Bureau mailed a deficiency letter to the respondent.
- 27. On or about May 7, 2012, respondent submitted an Application for Renewal of Approval to Operate and Offer Educational Programs for Non-Accredited Institution, signed by Andrew Kim and Christine Lee Kim who are not registered with the Bureau as the owner of record for Yuin University.
- 28. On or about May 9, 2012, the Bureau mailed a receipt of renewal for approval to operate an institution non-accredited application letter.
- 29. On or about June 29, 2012, the Bureau mailed the Respondent a request for additional information to the Respondent. On or about July 16, 2012, the Bureau received documents from the respondent. On or about October 5, 2012, the Bureau received a request for approval to add a satellite campus from Yuin University.
- 30. On or about October 23, 2012, Bureau's Deputy Chief, Joanne Wenzel, received an email from Christine Lee Kim regarding the alleged sale of Yuin University from Henry H. Yu to Andrew Kim. The only document submitted in support of the alleged sale was an e-mail from Henry H. Yu to Andrew Kim. It should be noted that Respondent never obtained a prior authorization from the Bureau to change ownership. Further, Christine Lee Kim forwarded a document entitled Fictitious Business Name Statement whereby Yuin University allegedly filed a fictitious name as AKCL Enterprises, Inc... Respondent never obtained a prior authorization from the Bureau to change the business organization form to a corporation called AKCL Enterprises, Inc...
- 31. On or about November 16, 2012, the Bureau mailed the Respondent a Notice of Denial Letter for the Application for Change in Educational Objectives, addressed to Rachel De Chavez-Zayas, Respondent's Administrator. In that correspondence, the Bureau denied the

approval and specifically explained to the Respondent that the Bureau had determined that the following programs were **not** in **compliance** with the California Education Code and California Code of Regulations: **Bachelor of Science** (**B.S.**) in **Acupuncture & Oriental Medicine**, **Master of Science** (**M.S.**) in **Acupuncture & Oriental Medicine**, **Doctor of Acupuncture**, and **Doctor of Philosophy** (**Ph.D.**) in **Oriental medicine**. The Bureau specifically instructed Respondent as follows: (1) propose a plan to "teach-out" theses students at another institution approved by the Bureau; and/or (2) Cease all instruction and provide a refund of tuition and all other charges paid by the students to the Respondent as provided in 5 CCR §76240(a)(4)(B).

- 32. On or about November 16, 2012, the Bureau mailed the Respondent a Notice of Denial letter for the Application for Renewal of Approval to Operate and Offer Educational Programs, addressed to Henry H.Yu, Respondent's owner of record. In that letter, the Bureau specifically explained among other grounds for denial that the Application was not submitted by the owner(s) of the institution and that an Application for Change of Business Organization/Control/Ownership had not been received by the Bureau.
- 33. On or about November 19, 2012, the Bureau mailed the Respondent a Notice of denial letter for addition of satellite, addressed to Henry H.Yu, Respondent's owner of record.
- 34. On or about November 26, 2012, the Bureau received a request for an administrative hearing from **Andrew Kim who is not Respondent's owner of record**.
- 35. On or about December 5, 2012, the Bureau received a pre-litigation meet and confer letter from Andrew Kim informing the Bureau that he will appear "ex parte" on December 11, 2012, at the Los Angeles County Superior Court, in Compton, California. The following day, the Bureau received a second meet and confer letter from Andrew Kim. On or about December 9, 2012, the Bureau received a notice of cancelation of proposed meet and confer letter from Andrew Kim.
- 36. On or about March 25, 2013, Respondent submitted a "revised" Application for Renewal to Operate, signed by Christine Lee. On June 26, 2013, the Bureau informed the Respondent that the case had been transmitted to the Office of Attorney General since the "revised" Application for Renewal to Operate has deficiencies and the denial remains in effect.

the Bureau has not been accredited by any accrediting agencies. Respondent misled the public in believing that Respondent has been accredited by an accrediting agency. Pursuant to Code section 94891, subsection (c)(3), and section 94938, the Bureau has determined that the continued operation of the Yuin University (Respondent) during the appeal process poses a significant risk of harm to the students and to the public, and the Bureau made the decision to close down Yuin University (Respondent) in order to protect the public.

FOURTH CAUSE FOR DENIAL

(Dishonest, Deceitful and Misleading Acts)

44. Respondent's Application for Renewal of Approval to Operate is subject to denial under Business and Professions Code section 480, in conjunction with Code sections 94897, subsection (e), subsection (l)(1) and (p), and section 94813, in that Respondent committed acts involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or herself or another, or substantially injure another, when Respondent falsely advertised that it has been accredited by an accrediting agency when in fact Yuin University has not been accredited by any accrediting agencies. Respondent misled the public in believing that Respondent has been accredited by an accrediting agency.

FIFTH CAUSE FOR DENIAL

(Failure to Obtain Approval from the Bureau Prior to Changing Ownership)

45. Respondent's Application for Renewal of Approval to Operate is subject to denial under Code sections 94893 and 94894, in that Respondent allegedly changed ownership from Henry H. Yu to Christine Lee Kim and/or Andrew Kim, without prior authorization from the Bureau.

SIXTH CAUSE FOR DENIAL

(Failure to Obtain Approval from the Bureau Prior to Changing Business Organization Form)

46. Respondent's Application for Renewal of Approval to Operate is subject to denial under Code sections 94893 and 94894, in that Respondent allegedly changed business

organization form from "individually owned: sole proprietorship1" to a corporation by the name 1 of AKCL Enterprises, Inc., without prior authorization from the Bureau. 2 3 SEVENTH CAUSE FOR DENIAL 4 (Incomplete Application) 5 Respondent's Application for Renewal of Approval to Operate is subject to denial under California Code of Regulations, Title 5, sections 71475, subsections (b) and (kk), in that 6 Respondent submitted an "incomplete" application. The Bureau does not recognize Christine Lee 7 Kim and Andrew Kim as Respondent's owners of record. 8 9 **EIGHTH CAUSE FOR DENIAL** 10 (Failure to Clearly Identify the CEO, COO and CAO) 48. 11 Respondent's Application for Renewal of Approval to Operate is subject to denial under California Code of Regulations, Title 5, sections 71475, subsections (i)-(k), in that 12 Respondent did not clearly identify the Chief Executive Officer (CEO) and Chief Academic 13 Officer (CAO). The job description and duties for administrative and faculty positions are too 14 vague. The Bureau was unable to make an assessment of the CEO and CAO's experience and 15 16 qualifications. 17 **NINTH CAUSE FOR DENIAL** 18 (Failure to Submit Documentation in Support of its Governing Board) Respondent's Application for Renewal of Approval to Operate is subject to denial 19 under California Code of Regulations, Title 5, section 71475, subsection (1), in that Respondent 20 failed to submit documentation in support of its governing board. 21 22 **TENTH CAUSE FOR DENIAL** (Institution's Enrollment Agreement Failed to Meet the Minimum Requirements) 23 24 Respondent's Application for Renewal of Approval to Operate is subject to denial under California Code of Regulations, Title 5, sections 71800 and 71475, subsection (o), and 25 Education Code section 94911, in that Respondent's Enrollment Agreement failed to meet the 26 27 ¹ A non-corporation entity 28

	II .		
1	minimum requirements as specified by the Education Code section 94911 and California Code o		
2	Regulations, Title 5, sections 71800, and 71475 subsection (o).		
3	ELEVENTH CAUSE FOR DENIAL		
4	(Failure to Provide Relevant Documentation)		
5	51. Respondent's Application for Renewal of Approval to Operate is subject to denial		
6	under California Code of Regulations, Title 5, sections 71475, subsection (p), in that Respondent		
7	failed to provide relevant documentation. The document provided by the Respondent was the		
8	catalog's refund policy.		
9	TWELFTH CAUSE FOR DENIAL		
10	(Failure to Complete Section 13 of Form Application for		
11	the School of Oriental Medicine and Acupuncture Programs)		
12	52. Respondent's Application for Renewal of Approval to Operate is subject to denial		
13	under California Code of Regulations, Title 5, sections 71475, subsections (r) through (t), in that		
14	Respondent failed to complete section 13 of Form Application for the School of Oriental		
15	Medicine and Acupuncture Programs and provide the responsive documents applicable to section		
16	13.		
17	THIRTEENTH CAUSE FOR DENIAL		
18	(Failure to Complete Section 14 of Form Application for		
19	the School of Oriental Medicine and Acupuncture Programs)		
20	53. Respondent's Application for Renewal of Approval to Operate is subject to denial		
21	under California Code of Regulations, Title 5, section 71475, subsection (u), in that Respondent		
22	failed to complete section 14 of Form Application for the School of Oriental Medicine and		
23	Acupuncture Programs and provide the responsive documents applicable to section 14.		
24	FOURTEENTH CAUSE FOR DENIAL		
25	(Failure to Provide the Responsive Documents Applicable to Section 15 of Form Application for		
26	the School of Oriental Medicine and Acupuncture Programs)		
27	54. Respondent's Application for Renewal of Approval to Operate is subject to denial		
28	under California Code of Regulations, Title 5, section 71475, subsection (v), in that Respondent		
- 11			

1	failed to provide the responsive documents applicable to Section 15 of Form Application for the	
2	School of Oriental Medicine and Acupuncture Programs.	
3	FIFTEENTH CAUSE FOR DENIAL	
4	(Failure to Provide Financial Statements)	
5	55. Respondent's Application for Renewal of Approval to Operate is subject to denial	
6	under California Code of Regulations, Title 5, sections 71475, subsection (w), 74115 and 71745,	
7	in that Respondent failed to provide the required financial statements.	
8		
9	SIXTEENTH CAUSE FOR DENIAL	
10	(Failure to Provide Sufficient Evidence that Duly Qualified Faculty Members Were Hired)	
11	56. Respondent's Application for Renewal of Approval to Operate is subject to denial	
12	under California Code of Regulations, Title 5, sections 71475, subsection (x) and 71720,	
13	subsection (a), in that Respondent failed to provide sufficient evidence that duly qualified faculty	
14	members were hired to deliver the educational program. The documentation provided by the	
15	Respondent is Yuin University's faculty appointment process.	
16	SEVENTEENTH CAUSE FOR DENIAL	
17	(Failure to Provide Sufficient Evidence Required by Section 18 of Form Application)	
18	57. Respondent's Application for Renewal of Approval to Operate is subject to denial	
19	under California Code of Regulations, Title 5, section 71475, subsection (y), in that Respondent	
20	failed to provide sufficient evidence as required by section 18 of the Form Application.	
21	EIGHTEENTH CAUSE FOR DENIAL	
22	(Failure to Provide Sufficient Evidence that the Library and other learning	
23	resources are sufficient to support the instructional needs of Distance Education	
24	Students Required by Section 19 of Form Application)	
25	58. Respondent's Application for Renewal of Approval to Operate is subject to denial	
26	under California Code of Regulations, Title 5, sections 71740 and 71475, subsection (z), in that	
27	Respondent failed to provide sufficient evidence that the library and other learning resources are	
28	sufficient to support the instructional needs of the distance education students.	

NINETEENTH CAUSE FOR DENIAL

(Failure to Provide Sufficient Evidence that the Institution's

Catalog Meets the Minimum Requirements)

59. Respondent's Application for Renewal of Approval to Operate is subject to denial under California Code of Regulations, Title 5, sections 71810 and 71475, subsection (bb) and Education Code section 94909, in that Respondent failed to provide sufficient evidence that Yuin University's catalog meets the minimum requirements pursuant to Education Code section 94909 and California Code of Regulations, Title 5, sections 71810 and 71475, subsection (bb).

TWENTIETH CAUSE FOR DENIAL

(Failure to Provide Sufficient Recordkeeping Policy and Procedures Evidence)

60. Respondent's Application for Renewal of Approval to Operate is subject to denial under California Code of Regulations, Title 5, sections 71930, subsection (d) and 71475, subsection (dd), in that Respondent failed to provide sufficient recordkeeping policy and procedures evidence. Yuin University's policy and procedures in effect does not entail adequate maintenance of records pursuant to California Code of Regulations, Title 5, sections 71930, subsection (dd) and 71475, subsection (dd).

TWENTY FIRST CAUSE FOR DENIAL

(Failure to Provide Sufficient Self-Monitoring Evidence)

61. Respondent's Application for Renewal of Approval to Operate is subject to denial under California Code of Regulations, Title 5, sections 71760 and 71475, subsection (ee), in that Respondent failed to provide sufficient self-monitoring evidence. Respondent failed to provide any supporting documents in support of the self-monitoring section of the Application Form.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

	II .		
1	1. Denying the application of Yuin University; Henry H. Yu; Rachel De Chavez-		
2	Zayas for a Renewal of Approval to Operate and Offer Educational Programs for Non-Accredited		
3	Institutions;		
4	2. Taking such other and further action as deemed necessary and proper.		
5	and proper.		
6	DATED: 6915	JOANNE WENZEL	
7		Chief Bureau for Private Postsecondary Education	
8		Department of Consumer Affairs State of California	
9	LA2013508424 51411314.doc	Complainant	
10			
11			
12			
13 14			
15			
16			
17			
18		9	
19			
20			
21	1		
22	at .		
23			
24			
25			
26			
27 28			
20		25	